



**Local Needs Assessment  
Roos Parish**

**Prepared for Roos Parish Council**

**FINAL REPORT  
January 2019**

This report has been prepared for Roos Parish Council for the objective of local need. It should not be used for any other purpose without the prior written consent of Chameleon Consultancy. Chameleon Consultancy accepts no responsibility or liability for this document, or the data contained therein, being used for a purpose other than that which it was commissioned for.

Prepared by:  
Lisa Mason  
Chameleon Consultancy  
Lichfield, Staffordshire  
[lisa@chameleonconsultancy.co.uk](mailto:lisa@chameleonconsultancy.co.uk)

# Contents

<b>Contents</b>	<b>3</b>
<b>1. Executive Summary</b>	<b>5</b>
<b>2. Introduction</b>	<b>7</b>
Background	7
Methodology	8
Analysis	10
Reporting	11
<b>3. Part 1 – Profile of the parish, people and housing</b>	<b>12</b>
Population	12
Length of time in the village	15
Reasons for members of the household to leave the village	17
Household composition	18
Type of house	19
Tenure Profile	20
Housing requirements	22
<b>4. Part 2 – Aspects of importance and improvements needed</b>	<b>24</b>
What improvement is required	28
Future concerns for the Parish	29
Anti-social behaviour and safety	30
<b>5. Part 3 – Highways, Transport and Access</b>	<b>32</b>
Highways	32
Transport and Travel	34
<b>6. Part 4 – Facilities and Groups</b>	<b>38</b>
Facilities	38
Local groups and clubs	39
Parks and open spaces	42
<b>7. Part 5 – Communication</b>	<b>44</b>
Level of feeling informed	44
Method of communication used	45
Preferred method of communication	47
Communication Services	49
<b>8. Focus Group Feedback</b>	<b>52</b>
Tunstall Focus Group	52
Roos Focus Groups	53
Eastfield Estate specific	56
<b>9. Young People Consultation</b>	<b>58</b>

<b>10. Local Business Consultation</b>	<b>59</b>
<b>11. Local Group Consultation</b>	<b>61</b>
<b>12. Summary of Issues and Recommendations</b>	<b>65</b>
Appendix A – Profile of Parish and Respondents	71
Appendix B – Tables of counts	72
Appendix C – List of Local Community Groups & Clubs	73

## 1. Executive Summary

- 1.1. At the heart of this assessment is the understanding of the communities involved. Rural villages are facing many challenges with major threats to amenities and facilities. In this area there is an ageing population, jobs are limited and there is a concern about the loss of 'community feel' particularly when access to services is restricted by reduced public transport provision. The cost of housing and living add pressures to some residents, particularly those considering moving to the area with a young family.
- 1.2. It is therefore important that the parish has the right facilities to provide a vibrant community with opportunities planned to meet local need, while protecting the historical and environmental aspects of the parish.
- 1.3. The response rate to the residents' survey was low at 32% with a very low level of online responses. This reflects a level of apathy discussed in focus groups, and belief that issues will not be addressed.
- 1.4. The parish has many issues in common with other rural areas, but a strong community spirit was apparent from questionnaire responses and discussions with residents and groups, it is also the most important factor to residents. People like living here and this is supported by the high percentage of residents who have lived there for over ten years and by the recent migration into the parish, with many new families having relocated here in the last five years.
- 1.5. Despite being in a rural position near the coast with a high level of retired residents, employment levels are high amongst those of working age and the limited public transport does not affect access to employment, although relocating for work is the main reason for residents to leave the parish.
- 1.6. Residents of all ages feel they have all the facilities needed in the parish such as a GP service, Post Office and store, pubs, churches, primary school and range of leisure groups. However, there is concern that these services are threatened and loss of these would affect residents. The Post Office is due to be sold and future plans will impact on elderly residents and those who use it for banking. The GP service is stretched and waiting times are already two weeks or more.
- 1.7. All three churches have plans for improvements and all provide many community facilities. Roos church offers successful groups, and the only ones for children. However, limitations due to lack of facilities will impact on these groups in the future. Tunstall church is an integral part of the village and needs improvements such as heating. The church in Hilston has plans to ensure it remains for the village by integrating it into the community. All projects require funding.
- 1.8. The primary school catchment area has expanded due to the reduction of young families in the parish. However, this has increased the number of cars in Roos village with parking and traffic being of notable concern around the school. The school engages with and support the parish.

- 1.9. The closure and reduction of services outside of the parish is also concerning residents. As branches of banks close residents are forced to do more online banking or travel further. Hospital services in Withernsea have been reduced and residents have to travel to other areas.
- 1.10. While young families are still moving into the parish, more needs to be done to attract this group and retain them. Housing is predominantly large and expensive with few homes for rent or affordable for young couples. Holiday parks and lodges have a high turnover of residents impacting on community cohesion. Facilities for young children and teenagers are poor and limited to a small play park. Adults and children both request more clubs for children and young people.
- 1.11. The number of facilities for leisure are seen as positive but improvement is needed in all facilities to ensure they are sustainable for the future and can offer more activities. Roos Memorial Hall is well used for many local groups and has little issues. The Village Hall at Tunstall needs heating, rewiring and disabled access in order to secure its future and provide a central point for villagers.
- 1.12. The pavilion and playing fields in Roos offer the greatest potential for development. Upgrades to the building facilities are required to make it accessible to all. Improved access to the pavilion is required to make it safer at night, improve parking and reduce traffic. More groups and clubs could use the pavilion if the playing field facilities were improved. Sports appeal to all ages and there is the opportunity to offer more for younger people through the improvement of the pavilion.
- 1.13. The provision of clubs is faced with the barrier of having people to run them. Several successful clubs have closed when no replacements were found to run them. This is particularly relevant for young peoples cubs where leaders are often parents who move on when their own children grow up.
- 1.14. The parish is considered a safe place to live by all ages with low levels of crime and a friendly atmosphere. However, anti-social behaviour such as littering, fly tipping and vandalism is an issue particularly in the smaller villages. Inconsiderate behaviour of dog owners is also an issue although the recent initiatives has improved this.
- 1.15. Parking and the high volume of traffic, including agricultural vehicles, is impacting across the parish. Combined with speeding, residents fear the parish is becoming more urbanised and dangerous for all. The lack of a pavement in Rectory Road and lighting in some areas, heightens these issues.
- 1.16. In Tunstall, coastal erosion remains a concern. Signage to the Sand Le Mere holiday park needs updating to protect the village from traffic. Investment in the village hall and church is needed to maintain these central facilities. In Owstwick, fly tipping and traffic issues are increasing. There is a need to enforce the connection with the three smaller villages to the parish through communication, representation and support for local projects.
- 1.17. Communication methods are generally good with the village newsletter, The Rooster, being favoured by all ages and locations. However, notification of and involvement in issues is a growing concern. Residents would like the opportunity to have a say, particularly in relation to development plans. A greater transparency of Parish Council discussions and decisions would aid involvement.

## 2. Introduction

### Background

2.1 In June 2018 Roos Parish Council commissioned Chameleon Consultancy to undertake a Local Needs Assessment for the Parish of Roos which includes Roos, Tunstall, Hilston and Owstwick villages.

2.2 The aim of the assessment is to assist the Parish Council by finding out about local need, identifying current and perceived issues for local residents, groups, the environment and organisations, where change would have a positive impact. This identified need can then be used as evidence in future planning and provision of services to address current and future challenges of this rural parish.

2.3 The key objectives of the Local Needs Assessment are to:

- ◆ Consult and engage with as many residents and stakeholders as possible
- ◆ Identify what is good about the area and what works well
- ◆ Identify issues and problems in the area
- ◆ Identify opportunities and threats
- ◆ Present findings of need
- ◆ Detail recommendations to address current and potential challenges
- ◆ Include parish profile to give context

2.4 The parish area covers the villages of Owstwick, Hilston, Tunstall and Roos and falls under the authority of East Ridings of Yorkshire Council. Where county level or other data is used, this has been identified in the report.

2.5 The design of the Local Needs Assessment was determined as a direct method to involve the community in the development and growth of the local area. Roos Parish Council are keen to understand the core issues and opportunities for all stakeholders in the parish.

## Methodology

- 2.6 The methodology was presented at a meeting with the Parish Council and agreed as the preferred approach to enable engagement with all areas of the community.
- 2.7 The study consisted of the following elements:
- **A local resident survey** for primary data collection, gathered through a postal questionnaire to 902 occupied homes in Roos, Tunstall, Hilston and Owstwick. This was supported by an online version of the questionnaire.
  - **Consultation with community groups and local businesses** through meetings, questionnaires and verbal correspondence with organisers and members.
  - **A young peoples questionnaire** to residents aged 12 to 17 years old.
  - **Focus groups** with residents
  - **Secondary data** analysis drawing upon local data such as household and population evidence (sources identified with specific data).
- 2.8 The residents' questionnaire was developed in consultation with Roos Parish Council. Postal addresses were obtained from the electoral register and a PAF (Postal Address File) to identify all residents aged 18 and over and all registered addresses in the parish. The questionnaire was posted to all household addresses in the parish on 24<sup>th</sup> September, coinciding with the online survey opening on the same date. The survey closed on 5<sup>th</sup> November although the online version remained open until 10<sup>th</sup> November. All completed paper questionnaires posted back to Chameleon Consultancy, using the freepost envelope provided, were manually entered. All data was cleansed and checked before analysis.
- 2.9 On average the questionnaire took 10 minutes to complete. A total of 286 completed surveys were received (paper and online). **This makes a response rate of 32%**. By method, 95% of returns were the paper version and 5% of responses were received via the online link.
- 2.10 **The data presented in this report is unweighted**, a comparison with the profile of the parish is included in Appendix A to show parish representation. It is vital for the strategic direction of the parish council that results clearly indicate the views of all of the population they represent. As the respondents are broadly representative the results have been left unweighted.
- 2.11 Residents were invited to attend focus groups by self-selection in the questionnaire. 74 respondents advised that they would be interested in attending a focus group and supplied their preferred method for contact. However, despite several attempts to contact residents, only 14 confirmed attendance and further attendees were recruited from promoting the focus group dates on the Roos Village Amenities Facebook page. Several people were unable to attend the group on the day, after giving confirmation. A total of 63 people actually attended a focus group. Six focus groups were run grouped by demographic and geographic factors:
- 7<sup>th</sup> Nov 1pm Tunstall Village Hall
  - 7<sup>th</sup> Nov 5.30 pm Roos Memorial Institute



- 7<sup>th</sup> Nov 8pm Roos Pavilion
- 8<sup>th</sup> Nov 10am Roos Memorial Institute
- 8<sup>th</sup> Nov 11.30am Eastfield Estate
- 8<sup>th</sup> Nov 1pm Roos Memorial Institute

- 2.12 Topics for focus groups were selected after reviewing the issues raised in questionnaire responses;
- Amenities and groups (facilities used, where, why and use of online)
  - Communication (finding out what is happening)
  - What's important to residents
  - What needs to change to improve quality of life
- 2.13 A list of community groups in the parish was provided by the parish council and additional contacts added as necessary throughout the consultation. Initial contact with each group was via a telephone call to ascertain the dates and location of meetings as well as a brief background discussion about the group. A questionnaire was sent to a key contact for each group. A total of 14 groups were contacted and 12 returned questionnaires and provided opportunities to engage with members. See Appendix C for details of groups.
- 2.14 Further meetings with 8 of the community groups took place during November and members were invited to give feedback on the group and facilities. A total of 89 members took part.
- 2.15 Key service providers were also contacted and invited to share their views. A total of 10 providers were contacted and 7 provided information. Meetings were arranged with two providers (Parish churches and Eastfield Estate) to engage with members.
- 2.16 In the residents' questionnaire, where children aged 12 to 17 lived in a household, informed consent was requested to send a young persons questionnaire to that household for each relevant child. This was a tailored version of the main questionnaire seeking to capture the views of younger people about where they live and what is important to them. Only 6 young persons questionnaires were given consent to be sent and none were returned completed.
- 2.17 Roos C of E Primary School had already been approached as part of the local service providers consultation and they agreed to ask Key Stage 2 children their views on where they live. This is used as the young peoples feedback.

## Analysis

- 2.18 The main body of this report is based on the residents questionnaire. The total sample reported within this report is 286, this gives a **confidence interval (CI) of +/- 4.8%**, at a confidence level of 95%. This means that where, for example, 47% percent of respondents select an answer you can be "95% sure" that if you had asked the question of the entire relevant population between 42.2% (47-4.8) and 51.8 % (47+4.8) would have picked that answer.
- 2.19 Key data has been analysed by sub groups using cross tabulations and any notable differences have been including in the commentary. Some comments are supported by charts showing responses by sub groups (e.g. age and village) to show how the differing groups responded to that question. The purpose of analysis by sub group is to show if there are any trends in response and perceptions compared to the overall average (for example whether residents in a particular village or a particular age group differ from the average percentage) as this can help to determine if there are issues for particular groups of people. Where the base data is high enough, these differences have been tested to ascertain if they are statistically significant. Sub group analysis is useful as a guide to where further testing or consideration may be necessary. Key differences have been highlighted in the text and on charts usually with red circles.
- 2.20 Owing to rounding of numbers, percentages displayed visually on graphs in the report may not always add up 100% and may differ slightly when compared to the text. The figures reported in the text will be correct. For some questions respondents could give more than one response (multi choice). For these questions, the percentage for each response is calculated as a percentage of the total number of respondents and therefore percentages do not add up to 100% and may be considerably more than 100%. This has been indicated within the report.
- 2.21 The sample base for each chart is shown is shown next to or beneath each chart. Where data comparisons with other areas are shown in charts, the chart legends show the data for Roos Parish as 'Parish', East Ridings of Yorkshire Council as 'County' and Yorkshire and Humber region data as 'Region'.
- 2.22 **Analysis of Secondary Evidence**  
Results from the questionnaire (primary evidence) was compared with data from secondary sources at parish, county and regional level on some aspects. This enables the reader to put results in context and ascertain trends.

## Reporting

- 2.23 The main body of the report is split into five sections. Each section considers data from the questionnaire responses in chart and table format with supporting text.
- 2.24 **Part 1 - Profile of parish, people and houses.** This section presents data from the questionnaire and compares it with existing (secondary) evidence to provide a comprehensive picture of current demographic trends relating to population and housing across the parish.
- 2.25 **Part 2 - Aspects of Importance and Improvements needed** This section highlights what is important to residents and what needs improving to ascertain areas of need.
- 2.26 **Part 3 - Highways, Transport and Access** focuses on issues with the roads, pavements, transportation and access to work and services.
- 2.27 **Part 4 - Facilities and Groups** shows responses to opportunities to attend groups and facilities in the parish and any issues with these.
- 2.28 **Part 5 - Communication** details how residents find out what is happening where they live and the perceived success of available methods of communication
- 2.29 Sections on focus groups, local groups and service providers and views of young people follow onto the questionnaire findings. The final part of the report summarises the issues from each of these sections and recommends actions to address them.

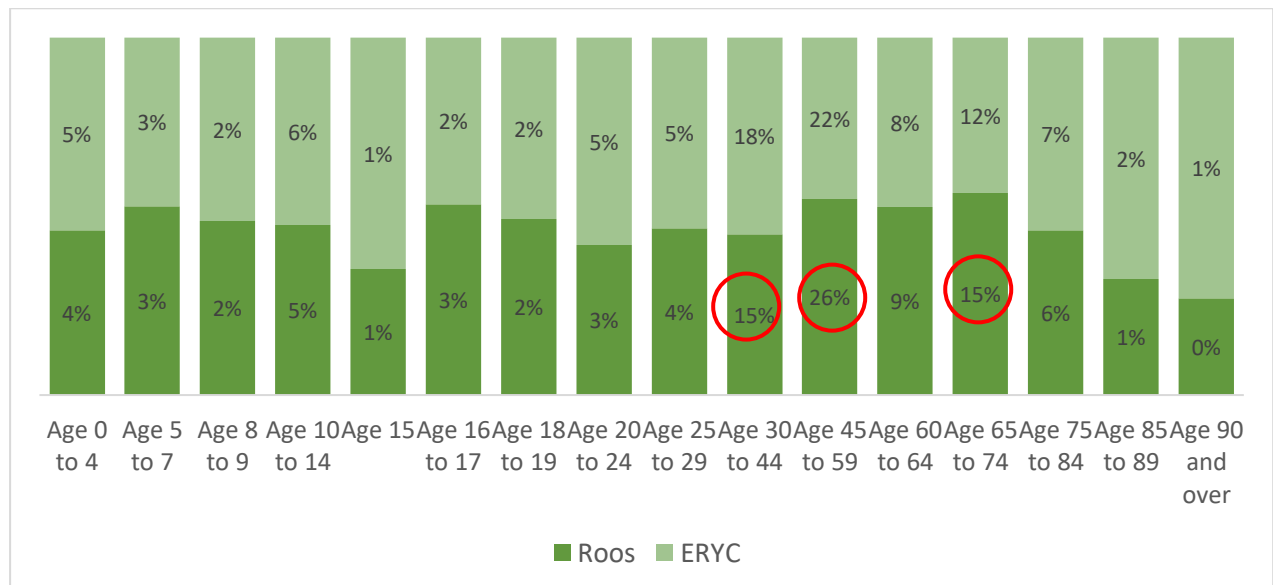
### 3. Part 1 – Profile of the parish, people and housing

3.1 This section details the profile of respondents and their current housing provision. It is a useful baseline from which to determine future need and benchmarking with other regions. A comparison with the parish profile is shown in Appendix A. Tables of counts are shown in Appendix B and are useful for actual counts and base data.

#### Population

3.2 The population profile of the Parish broadly represents that of county, however the larger age band of 45 to 59 year olds has a slightly higher percentage (26%) than the county (22%) and the 65-74 age group is slightly higher (15%) compared to the county (12%). However the 30-44 year age band has slightly lower representation at 15% compared to the county at 18%. Other age bands have smaller bases and while interesting are not significant.

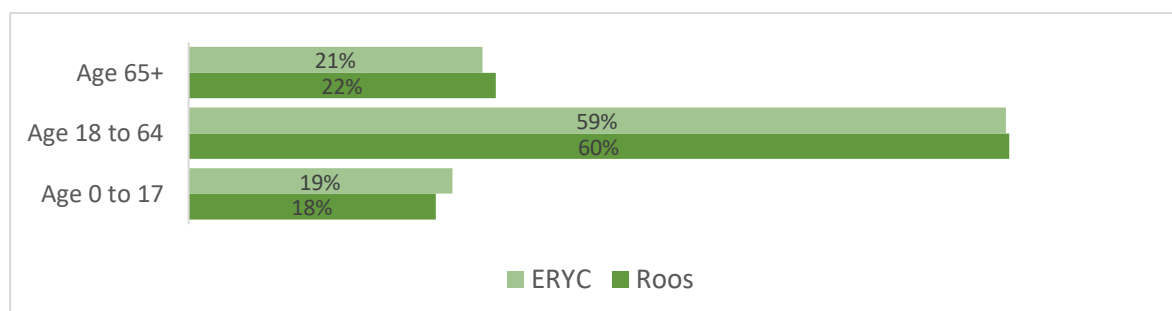
**Chart 1: Population 2011 by age groups – % persons**



Base 1168 parish, 334179 ERYC Source: ONS Census March 2011 (KS102EW)

3.3 Chart 2 shows the slightly higher percentages of older age groups compared to the county.

**Chart 2: Population 2011 by age groups - persons**



Source: ONS population Census 2011

3.4 When comparing the last two census periods (table 1), the overall parish population increase (5%) is slightly lower than in East Ridings of Yorkshire county (6%) and Yorkshire and Humber region (6%).

**Table 1: Total Population 2001 and 2011 by geographical area**

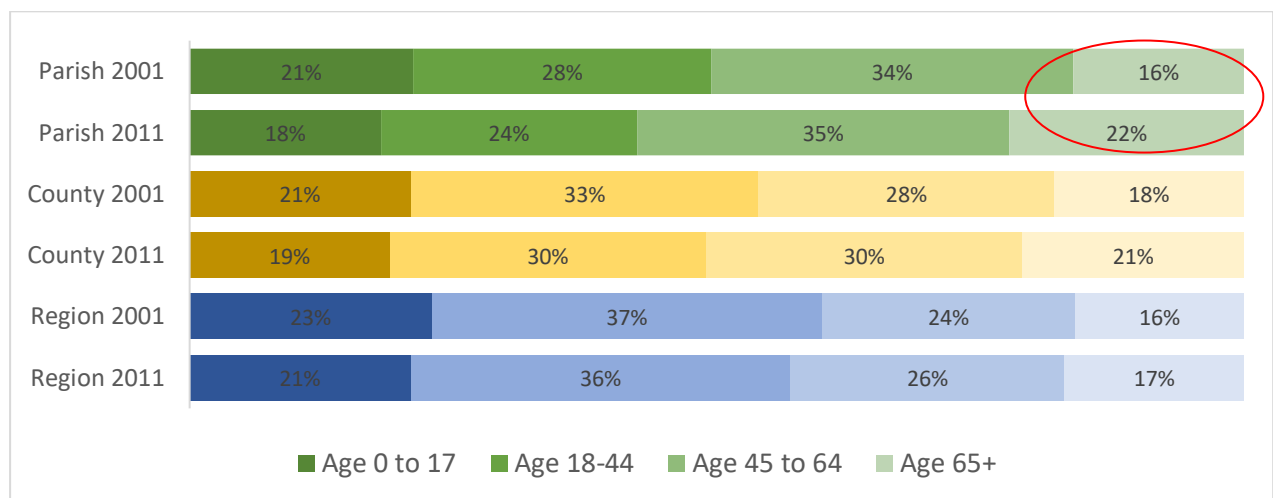
Population	Parish	County	Region
2001	1,113	314,113	4,964,833
2011	1,168	334,179	5,283,733
Increase	5%	6%	6%

Source: ONS Census 2001 and 2011

3.5 Notably the profile of the parish has significantly changed during the two most recent census periods (chart 3). Those aged 65 and over accounted for 16% of the parish population in 2001 but rose to 22% of the parish population in 2011. This increase is statistically significant and shows the ageing population in Roos parish.

3.6 The increase of the age 65 and over group in the county is also statistically significant, showing the parish is following a similar county trend.

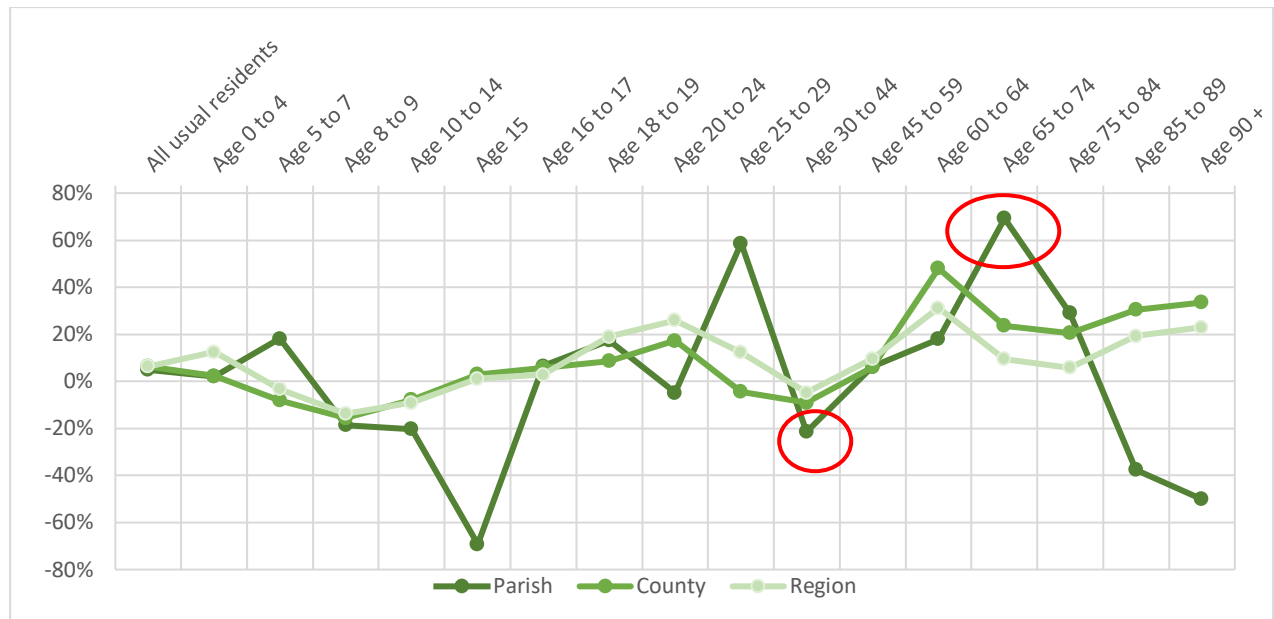
**Chart 3: Population 2001 and 2011 by age groups as % of overall population**



Source: ONS Census 2011 and 2001

3.7 By far the most notable differences can be shown in chart 4, when viewing the comparisons between 2001 and 2011 by age groups. It should be noted that some of the age groups have small bases (see Appendix B for actual base data) and therefore only larger base groups have been commented on.

**Chart 4: % Population change 2001 v 2011 by age groups**



Source: ONS Census 2011 and 2001

3.8 While there have been sizeable differences for some age groups the majority have small bases and do not impact significantly but are nevertheless interesting, such as the decrease in the age 15 group. However, the 30 to 44 age group accounts for a fifth (20%) of the parish in 2001 but accounts for 15% of the parish population in 2011, showing a decline of 21% when comparing 2011 to 2001. This contrasts with the 65 to 74 year age group which accounts for a tenth (10%) of the parish population in 2001 but rises to account for 15% of the parish population in 2011, showing a 69% increase when comparing 2011 to 2001.

3.9 The overall population growth is in line with the county and region, although the mix of age groups shows a growth in the older age groups for the parish.

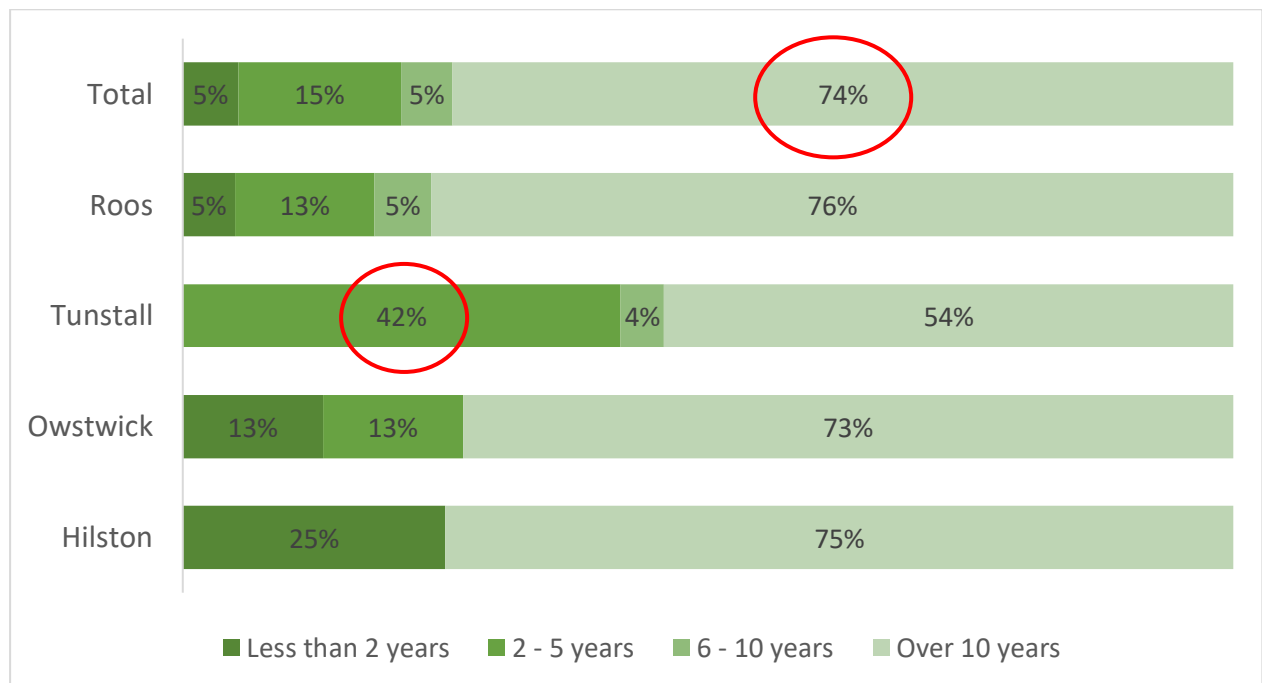
## Length of time in the village

3.10 The majority of respondents (74%) have lived in the parish for over 10 years, this varies across villages with Tunstall seeing a higher percentage (42%) of residents moved to the village within the last 2 to 5 years, but the small base should be noted.

3.11 Only 5% have lived in the parish less than 2 years. While Owstwick and Hilston show a higher percentage of residents who have lived in these villages for less than 2 years, the small sample bases mean the differences are not significant

3.12 A fifth (20%) of all respondents have lived in Roos parish for 5 years or less, reflecting a recent migration into the parish which would have an impact on the community.

**Chart 5 – How long have you lived here?**

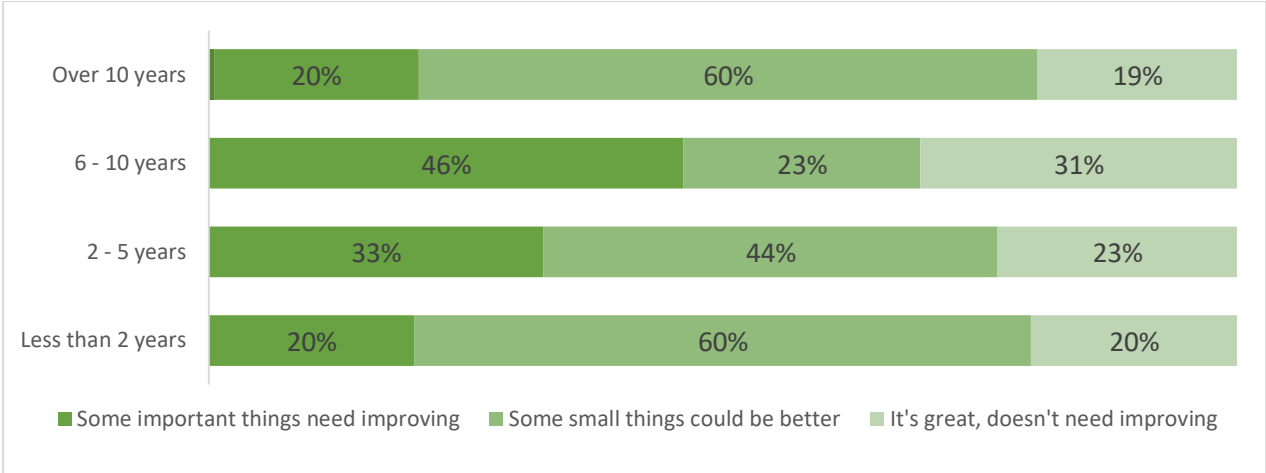


Base – 284 (Roos 241, Tunstall 24, Owstwick 15, Hilston 4)

3.13 When considering the profile of those who have lived in parish for over ten years by sub groups; 51% live in a detached house and 70% own their home outright.

3.14 There is no significant correlation between length of time residing in the parish and satisfaction with the parish as a place to live. The majority (80%) of those living in the parish for over 10 years feel 'nothing or some small things' need improving and equally 80% of those living in the parish for less than 2 years agree. While those who have lived there between 6-10 years are least satisfied, this group is a very small base (5% of respondents).

**Chart 6 – Length of time residing in parish compared with level of satisfaction with area?**



Base: 277

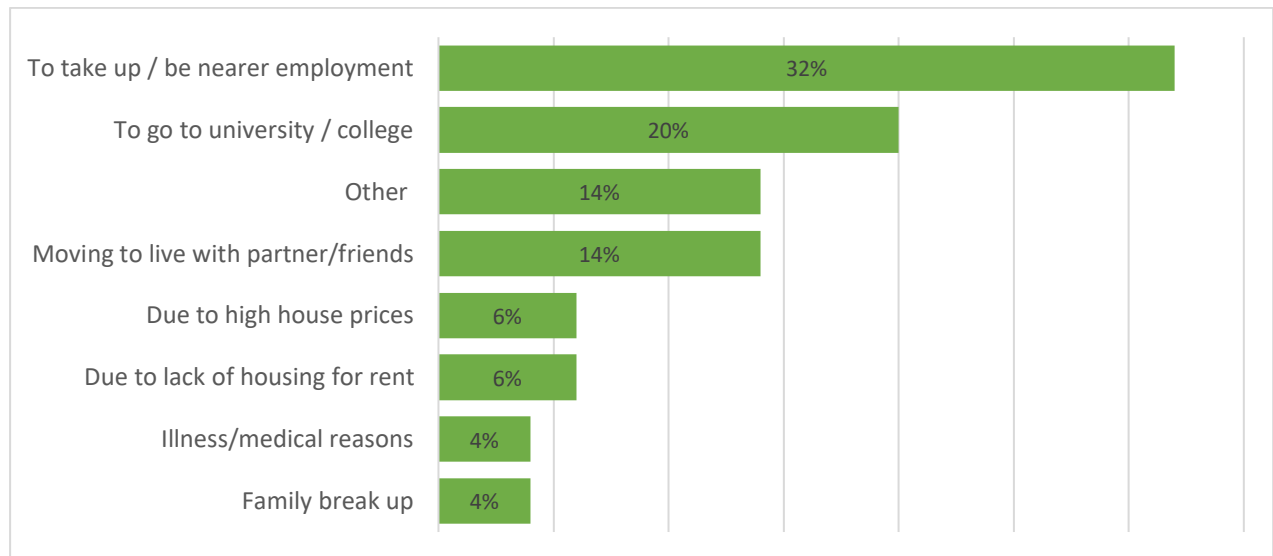


## Reasons for members of the household to leave the village

3.15 Only 18% of respondents have had a former family member(s) leave the village in the last 5 years. This increases to 20% in Roos compared to just 8% in Tunstall (Hilston and Owstwick bases are too small to include).

3.16 The main reason (32%) for leaving the parish is to take up /be nearer employment elsewhere. A further 20% of household members left to go to university/college. High house prices and lack of housing for rent both account for 6%. Reasons cited under 'other' include move to a nearby village, moving abroad and didn't like the village.

Chart 7 –Reasons for members of household leaving



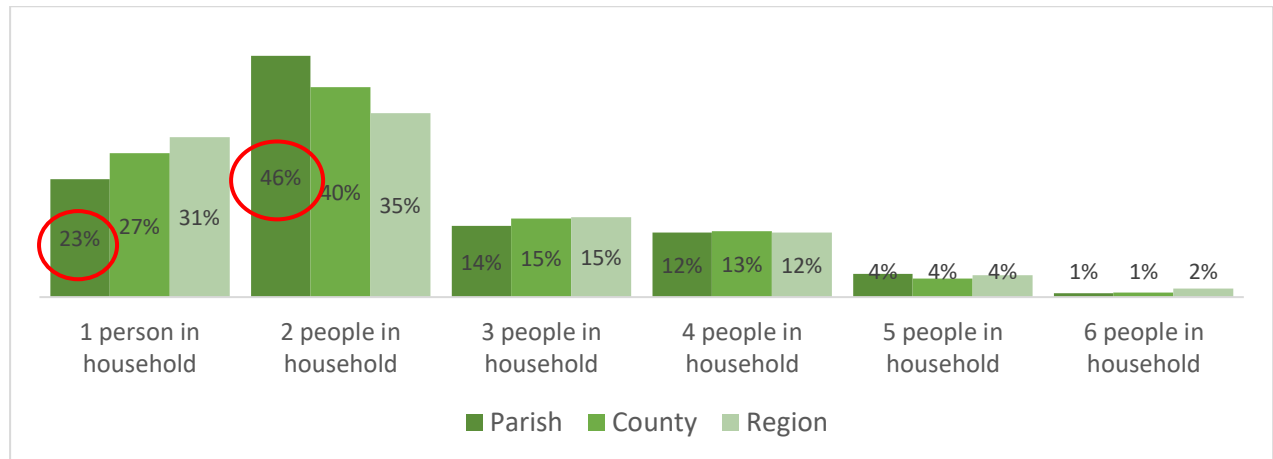
Base: 50

## Household composition

3.17 Nearly half (46%) of all households in the parish are two-person households, this is significantly above the % levels of both the county and the region.

3.18 However, one-person households are significantly below the % levels of the county and region.

**Chart 8 – Household composition (% persons) census data for parish, borough and region 2011**

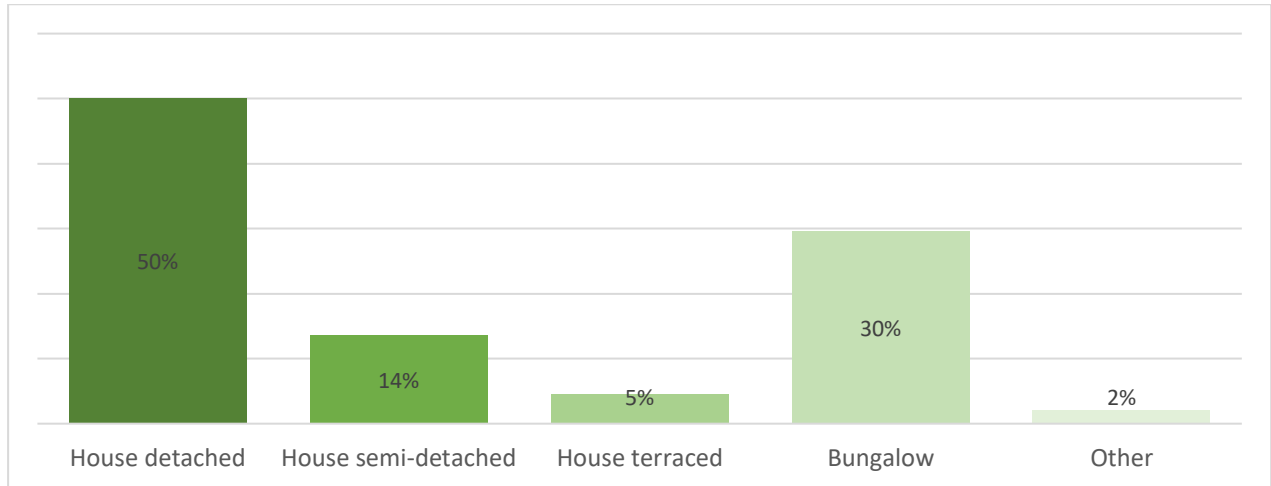


Source: ONS 2011 QS406EW Household Size (parish base of 251 households)

## Type of house

3.19 The majority of respondents (50%) live in detached houses, a further 30% live in bungalows. 'Other' accommodation accounts for caravans.

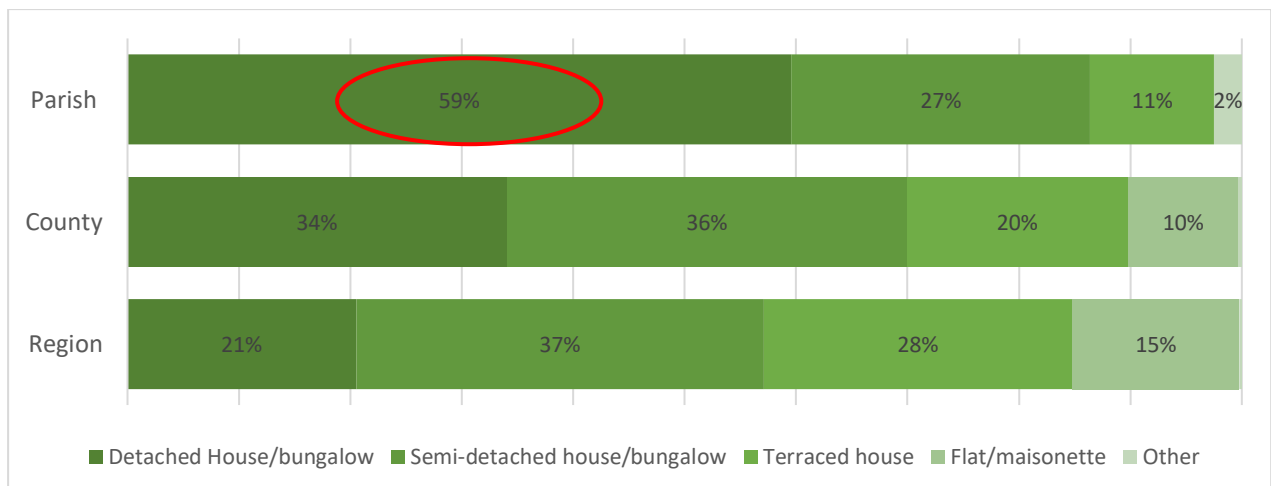
Chart 9 – What type of house do you live in?



Base: 280

3.20 Comparing the 2011 census for the parish with the county and region, shows that the higher percentage of detached properties reflected in the local needs assessment, is supported by secondary evidence.

Chart 10 – Type of dwelling by geographical location



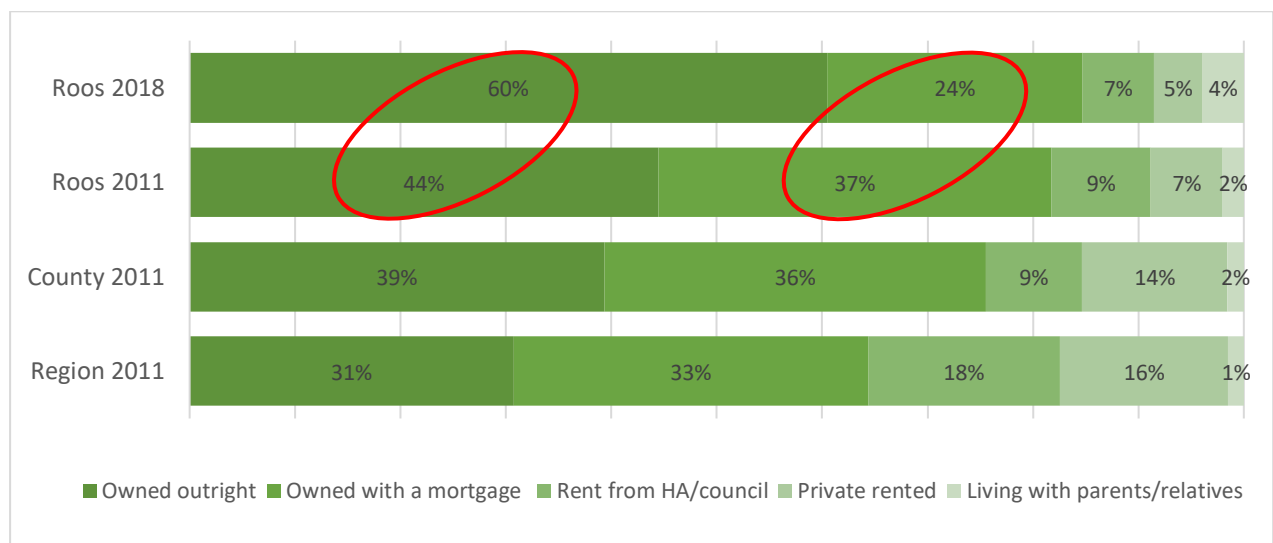
Source: ONS Census 2011 KS401EW

## Tenure Profile

3.21 The majority (60%) of respondents own their own home outright with a further 24% who own their home with a mortgage. While a breakdown of villages is not showing in Chart 11, only respondents in Roos registered living in rented accommodation.

3.22 When comparing the local needs assessment in 2018 with that of the 2011 census in chart 11, there is a significant increase in the percentage of households owned outright and the percentage of households owned with a mortgage. Social and Private renting tenures are lower in the parish in 2018 and 2011, compared to the county and region, but bases for these latter categories are small.

**Chart 11 - Which of the following best describes your current accommodation?**



Base: 281 for local needs data 2018

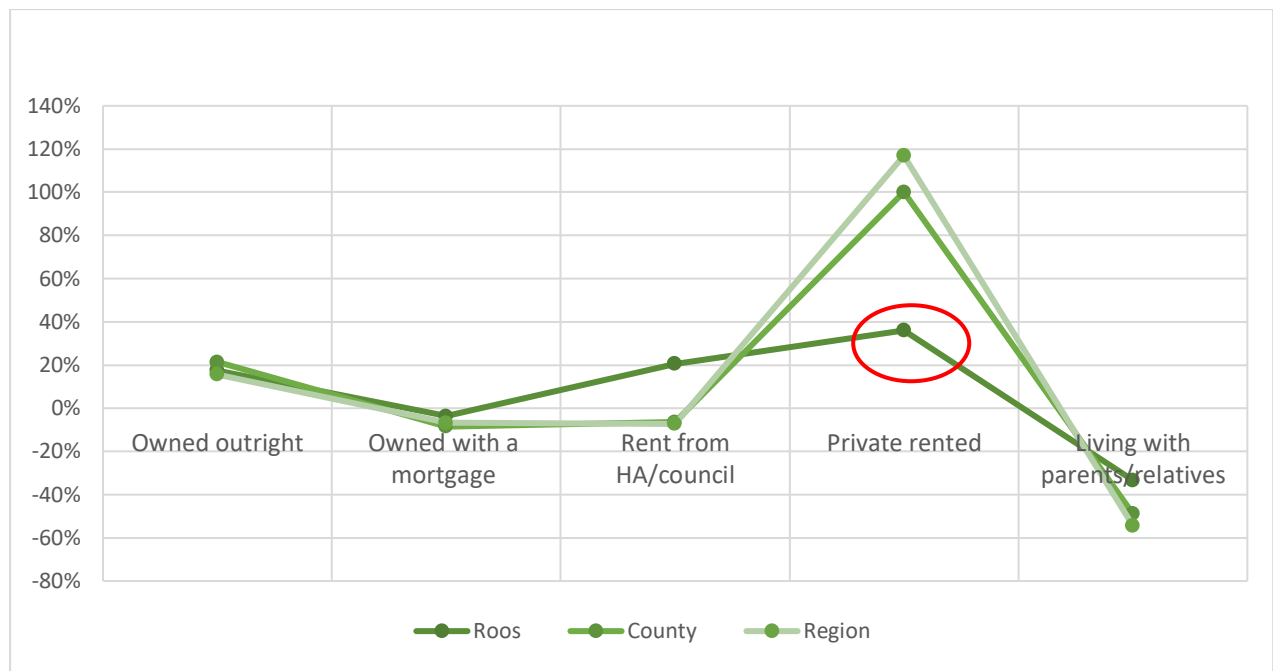
Source: ONS Census 2011 KS402EW

3.23 There are a total of 501 dwellings in Roos Parish recorded in the 2011 Census and compared with 2001 there has been an 8% increase in housing within the parish.

3.23 Comparing tenure in 2011 against 2001 in chart 12, the proportion of properties owned outright has increased 17% in the parish (from 41% to 44%), but is mirrored in county and region increases. Conversely, properties owned with a mortgage has decreased by 4% (from 42% to 37%) and also reflects a decline in the county and region.

3.24 While private renting has increased in all geographical areas, it is at a lower rate in the parish, but the bases are small for this tenure sector. The proportion of households in the social rented has increased in the Parish compared to other areas, however the small bases mean this increase is not statistically significant.

**Chart 12 - % Changes in Tenure Profile (% Households by Tenure), 2011 compared to 2001**

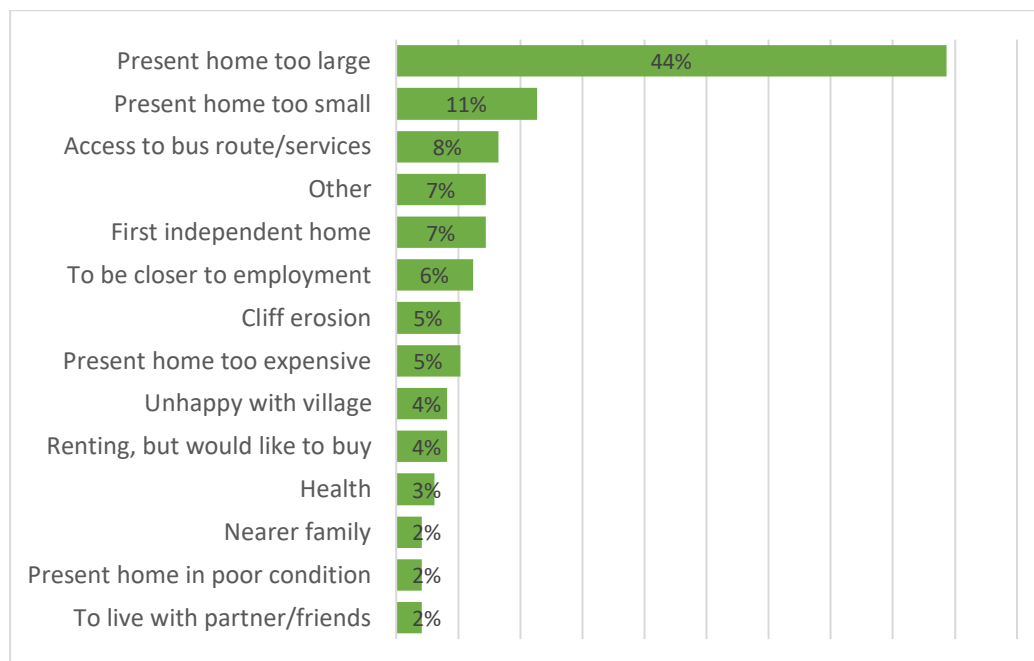


Source: ONS Census KS108 2001 and 2011

## Housing requirements

3.25 A third (33%) of respondents said they would need to move to a new house in the near future. Of these nearly half (44%) want to downsize as their present home is too large, compared with 11% who feel their present home is too small. The lack of public transport/desire to be near a bus route is an issue for 8% of those who feel they will need to move to a new house in the near future.

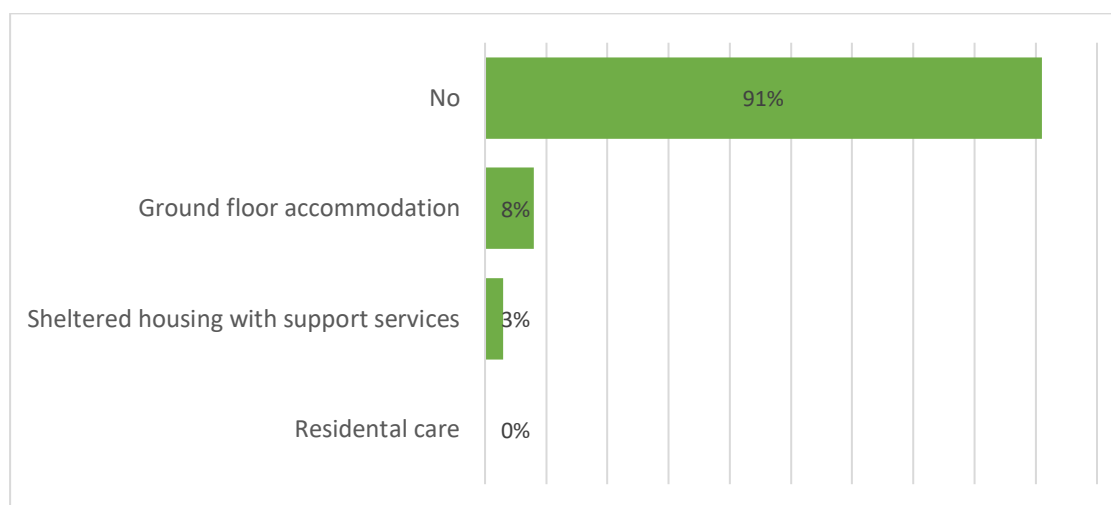
Chart 13 – Reasons to move home in the near future



Base: 97

3.26 The majority (91%) of all respondents do not feel they have a specialist housing need. A further 8% expressed a need for ground floor accommodation and 3% felt they would need sheltered housing with support services. Some respondents felt they needed both ground floor and sheltered housing.

Chart 14 – Requirement for a specialist housing need



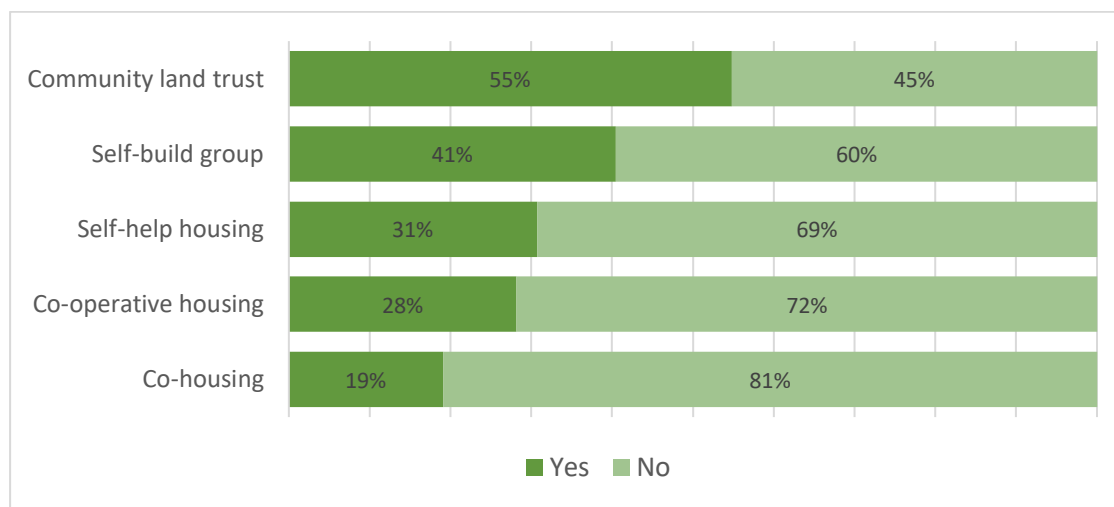
Base: 267

3.27 All respondents were asked if they would support any community-led housing options. The four options listed were described as:

- Co-operative housing; a legal entity, owning one or more residential buildings as a type of housing tenure. Members buy shares which allow occupancy of a building
- Co-housing; similar to co-ops in terms of management but with shared space.
- Self-help housing; empty properties “borrowed” from the owners for a specified time on a license or a lease. The group conducts repairs to make them habitable.
- Self-build group; building new homes for members.
- Community Land Trust; a nonprofit corporation that develops and manages affordable housing and other community assets on behalf of a community

3.28 The most popular option is for a Community Land Trust with 55% of respondents supporting this to develop affordable housing and community assets for the community. A self-build group is supported by 41% of respondents. Least support is for Co-operative Housing (28%) and Co-Housing (19%) where members buy shares to occupy property.

**Chart 15 – Would you support any of the following (community led housing) in Roos Parish?**

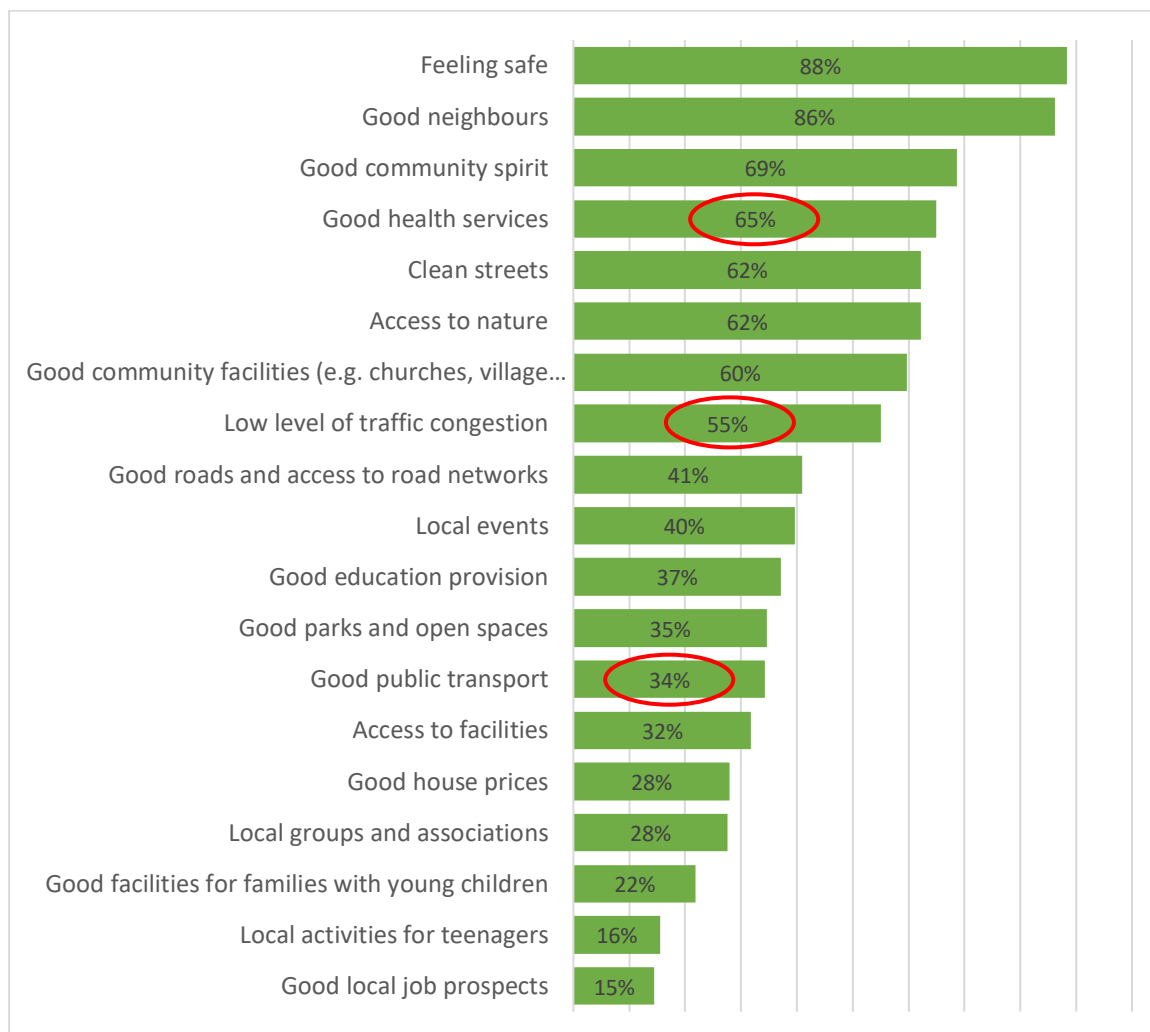


Base: 209

## 4. Part 2 – Aspects of importance and improvements needed

- 4.1 This section details the responses from all respondents to questions as to what is perceived to be most important to them about where they live. A further question then determines what aspects are most in need of improvement where the respondent lives. By comparing the two questions key aspects can be determined that are both important and need improvement which should be the focus for the Parish. Respondents were invited to select all aspects that applied to them.
- 4.2 Feeling safe is the most important aspect to respondents (88%). A sense of community is also of high importance with 86% citing 'good neighbours' as important and 69% citing 'good community spirit' as important. Community facilities are important to 60% of respondents.
- 4.3 When considering services, good health services are important to 65% of respondents, education provision is less important with only 37% selecting this aspect, however the age profile shows that is more important for those aged under 65.

**Chart 16 – What is most important to you about where you live?**

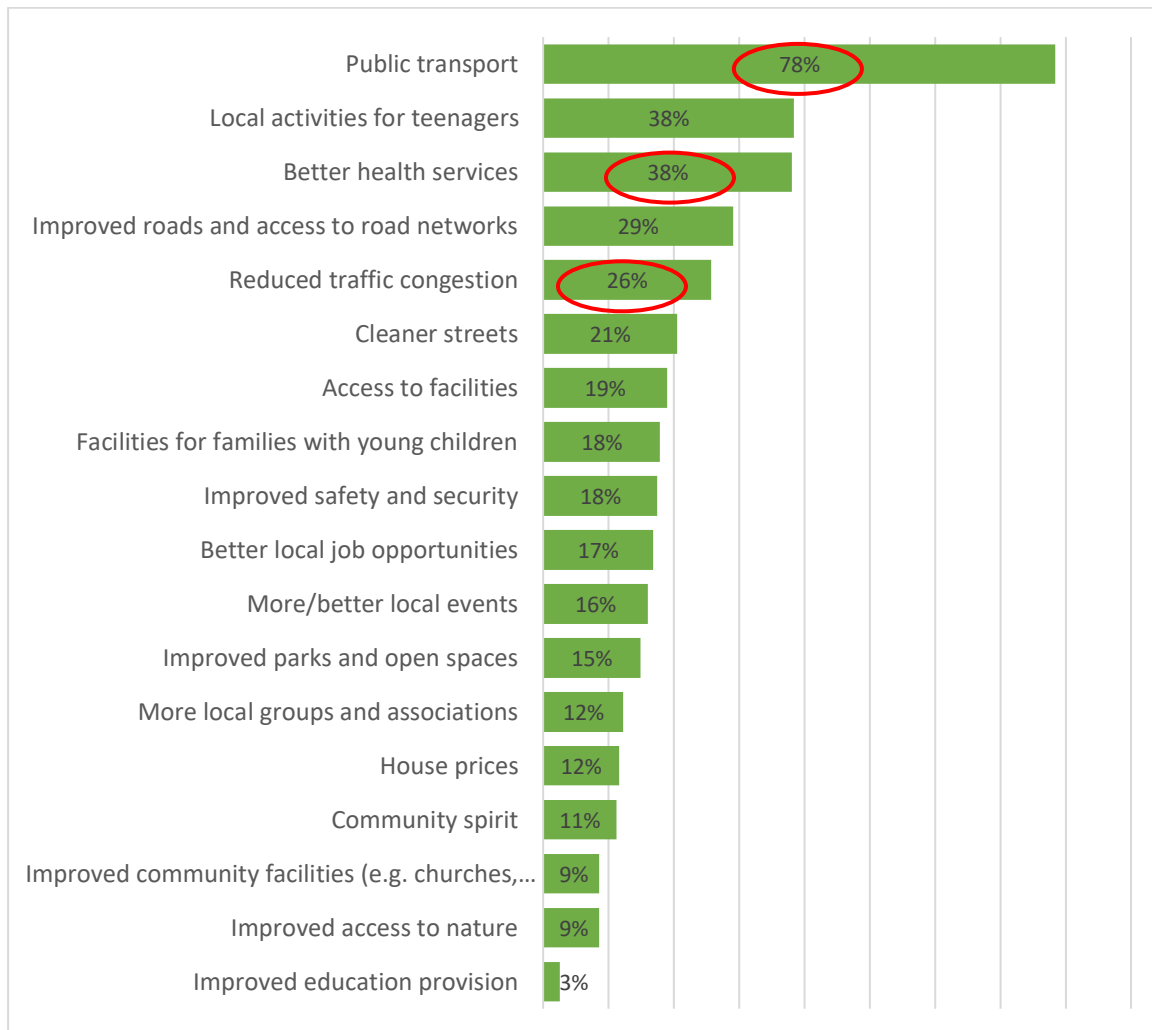


Base: 286



4.4 While public transport was important to 34% of respondents it was perceived as requiring improvement by 78% of respondents.

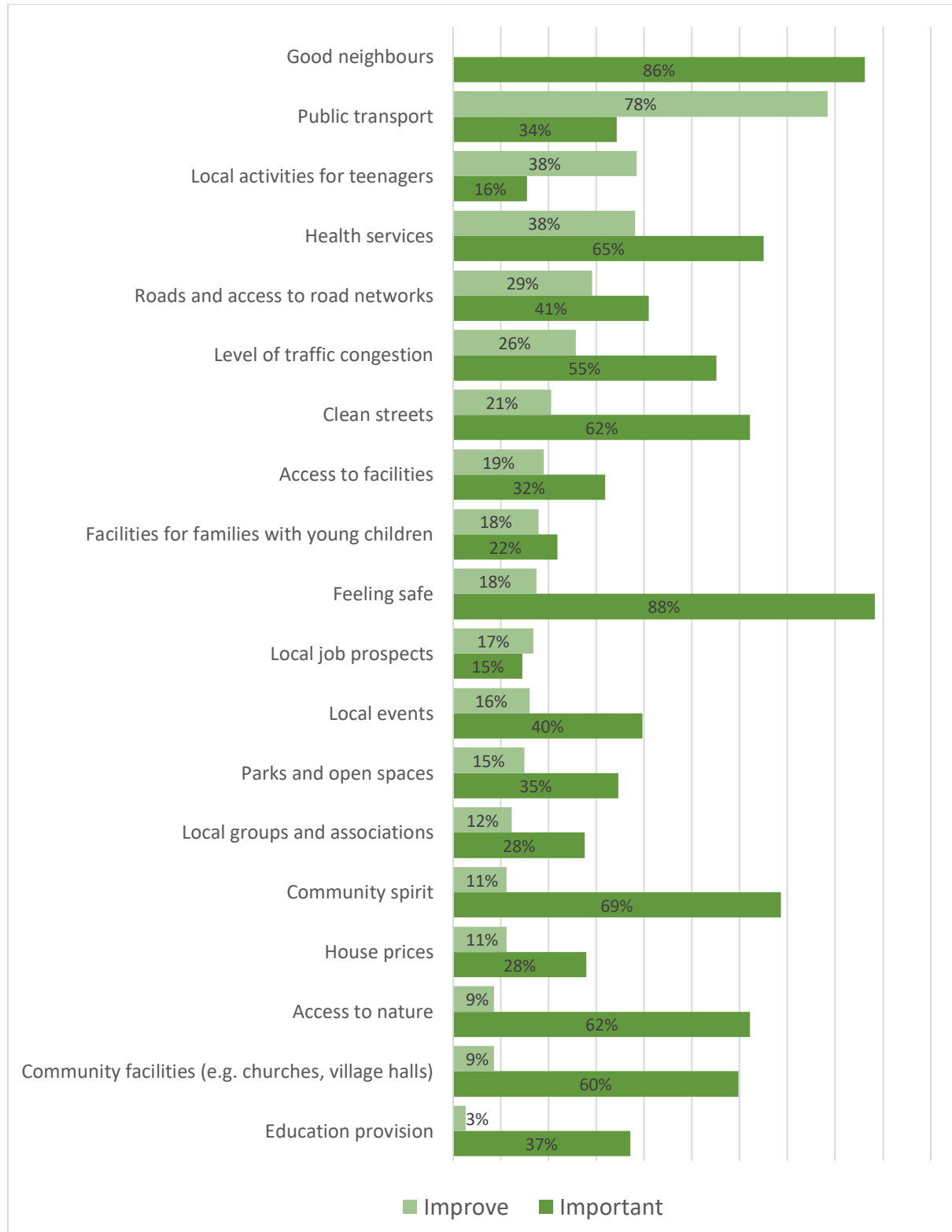
**Chart 17 - What aspects do you think are most in need of improvement where you live?**



Base: 286

4.5 When comparing aspects which are important to aspects in need of improvement, it is encouraging the most important aspects rank low in terms of improvement required. However, 'health services', 'roads and access to road networks', 'traffic congestion' and 'clean streets' all require attention.

**Chart 18 – What is most important to you about where you live compared with what aspects do you think are most in need of improvement where you live? – ranked by what needs improving.**



Base: 286

4.6 When considering responses by sub group there are some notable differences, again attention should be drawn to the low bases for sub groups. Respondents who are aged 65 account for the majority of respondents, and they are least likely to feel 'local activities for teenagers' and 'facilities for families with young children' need improvement. Both of these aspects receive a higher percentage of agreement from respondents with families and younger respondents.

4.7 Conversely, traffic congestion needs improvement for older age groups but is not an issue for younger age groups.

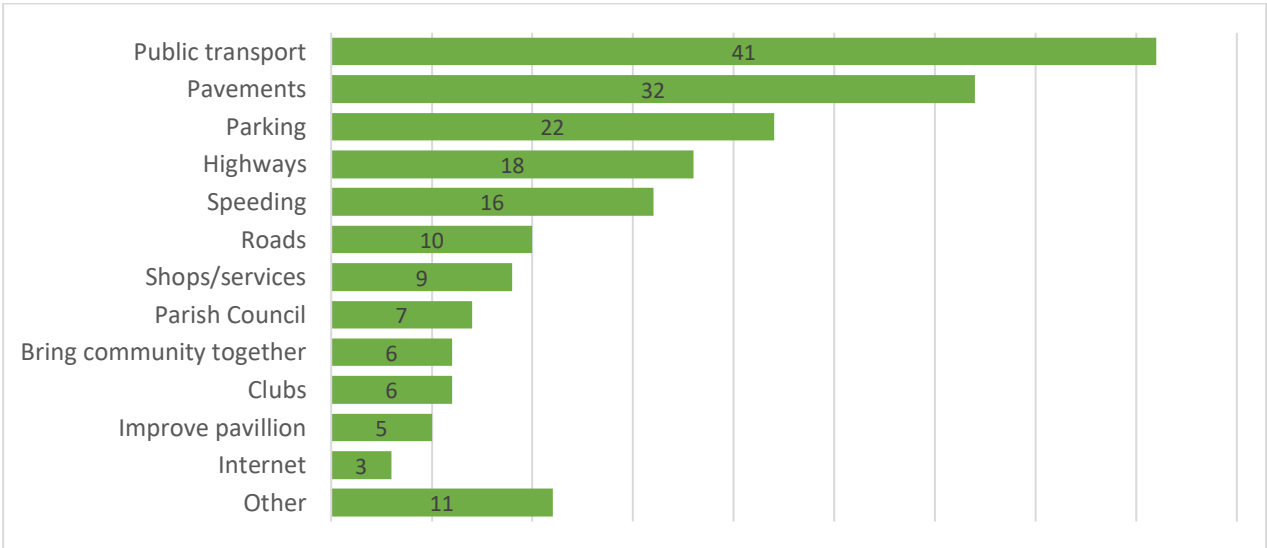
**Chart 19 – What do you feel is most in need of improvement where you live? – by sub groups**

Respondents	ALL	Roos	Tunstall	Hilston	Owstwick	18-24	25-34	35-44	45-54	55-64	65+
Public transport	78%	80%	70%	100%	62%	100%	92%	71%	77%	74%	82%
Local activities for teenagers	38%	43%	9%	-	31%	75%	39%	43%	40%	40%	34%
House prices	12%	12%	9%	-	8%	25%	31%	10%	3%	17%	10%
Facilities for families with young children	18%	19%	4%	-	31%	-	39%	38%	11%	20%	14%
Access to facilities	19%	20%	13%	-	15%	25%	15%	33%	23%	19%	15%
More/better local events	16%	16%	13%	-	31%	50%	23%	29%	23%	14%	11%
More local groups and associations	12%	13%	4%	-	15%	-	15%	14%	11%	12%	12%
Improved access to nature	9%	8%	13%	-	8%	-	8%	14%	14%	6%	8%
Community spirit	11%	11%	13%	-	23%	-	23%	10%	14%	9%	10%
Improved safety and security	18%	17%	13%	-	39%	-	15%	29%	17%	14%	18%
Better health services	38%	39%	35%	25%	39%	25%	62%	29%	29%	40%	40%
Cleaner streets	21%	20%	26%	-	23%	-	15%	24%	17%	15%	26%
Improved parks and open spaces	15%	16%	9%	-	15%	25%	31%	24%	26%	9%	10%
Better local job opportunities	17%	18%	13%	25%	8%	25%	23%	14%	9%	28%	14%
Improved roads and access to road networks	29%	26%	35%	50%	69%	25%	23%	24%	29%	34%	29%
Reduced traffic congestion	26%	28%	17%	-	8%	-	8%	14%	29%	28%	29%
Improved education provision	3%	3%	-	-	8%	-	-	14%	-	-	3%
Improved community facilities (e.g. churches, village halls)	9%	9%	4%	-	15%	-	8%	19%	11%	8%	6%
Base	268	228	23	4	13	4	13	21	35	65	125

**What improvement is required**

- 4.8 All respondents were asked if they could improve anything in the Parish what would they choose. The responses were categorised to aid analysis. 185 respondents commented but often several topics were raised by each respondent.
- 4.9 The main aspect requiring improvement is public transport, with 41 respondents raising this topic often linked to the ability to access services. This is a common concern for rural villages.
- 4.10 While the condition of pavements is a concern in certain areas such as Eastfield Estate and South End, there are many respondents who feel a pavement is needed in Rectory Road to provide safety for pedestrians as well as providing a circular route around the village.
- 4.11 Parking is an issue in key areas such as by the school, Main Street in Roos and near junctions. While Highways include increased traffic, street lighting and a need for improved signage and Speeding throughout villages is an issue for 16 respondents. The state of the roads is an issue cited by 10 respondents.
- 4.12 Where shops and services are cited these relate to protecting these amenities and the opening hours of facilities.
- 4.13 The very low number of comments relating to anti-social behaviour (included in other) reflect the rural nature of this parish as a positive place to live. However, the inclusion of comments on parish council issues, particularly development policies, reflect that this parish has current concerns with this aspect.

**Chart 20 – If you could improve anything in the parish what would you choose? (literal responses categories)**

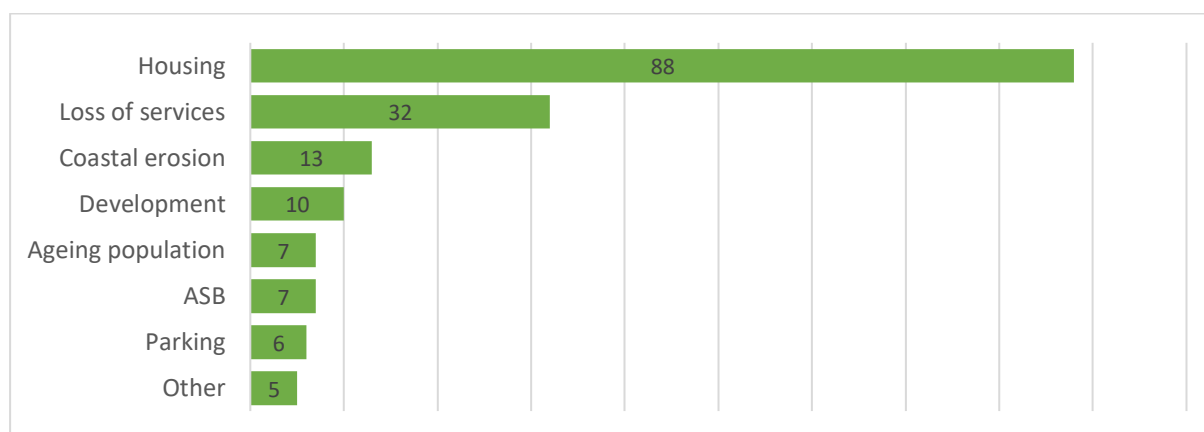


Base: 185 (counts)

## Future concerns for the Parish

- 4.14 When asked if there were any concerns about issues that might affect their village in the future, 164 respondents gave comments. These have been categorised below.
- 4.15 The main concern for respondents is housing development with 88 comments relating to this category. While there is some support for more housing, particularly for young people and affordable housing, the majority of concerns are that there is too much housing being built. The proposed development off Beechwood Views concerns several residents and is viewed as the wrong type of housing for the area.
- 4.16 The closure and loss of services concerns residents in terms of access to services and the parish becoming cut off from other areas.
- 4.17 Linked to the loss of services and lack of young people moving to the area, some respondents are concerned that the parish will become an elderly community/retirement village.
- 4.18 Comments around housing development, loss of services and ageing population also relate to worries about losing the feel and community spirit in the parish.
- 4.19 Coastal erosion is of particular concern to residents in Tunstall but the impact of flooding also concerns residents in other villages.
- 4.20 Industrial development such as a proposed chicken farm and wind turbines are concerns as to the impact on the parish and increased traffic affecting rural communities.
- 4.21 Some anti-social behaviour is of concern such as hunting, speeding and teenagers with nothing to do.
- 4.22 Many of the comments reflect the positive aspect of living in rural villages and the desire to protect that environment.

**Chart 21 – Category summary of literal responses for village improvements.**



Base 164 (counts)

**Anti-social behaviour and safety**

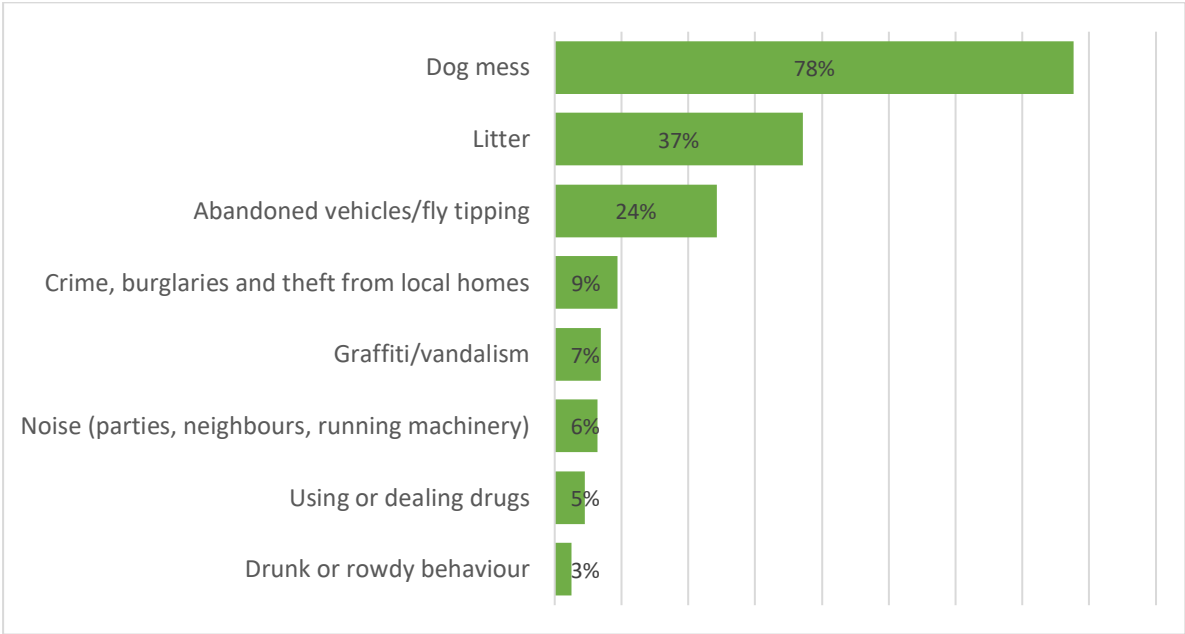
4.23 As ‘feeling safe’ is the most important factor for where people live (88% see chart 16, page 24) questions about anti-social behaviour and safety are important to understand how residents feel about their local area.

4.24 The majority of respondents (78%) feel that dog mess is an issue in their village. When considering individual villages (not shown on chart), this rises to 85% for Roos respondents but accounts for 61% of Tunstall respondents and 15% of Owstwick respondents.

4.25 Litter was felt to be an issue by 37% of respondents. Although response by village is not shown, the figure rises to 50% in Tunstall.

4.26 Abandoned cars/Fly tipping was selected as an issue by nearly a quarter (24%) of respondents, several respondents crossed out ‘abandoned cars’ to reflect ‘fly tipping’ as the main issue. This issue is of greater concern in Tunstall (61%) and Owstwick (92%).

**Chart 22 – Do you think any of the following are an issue in your village?**



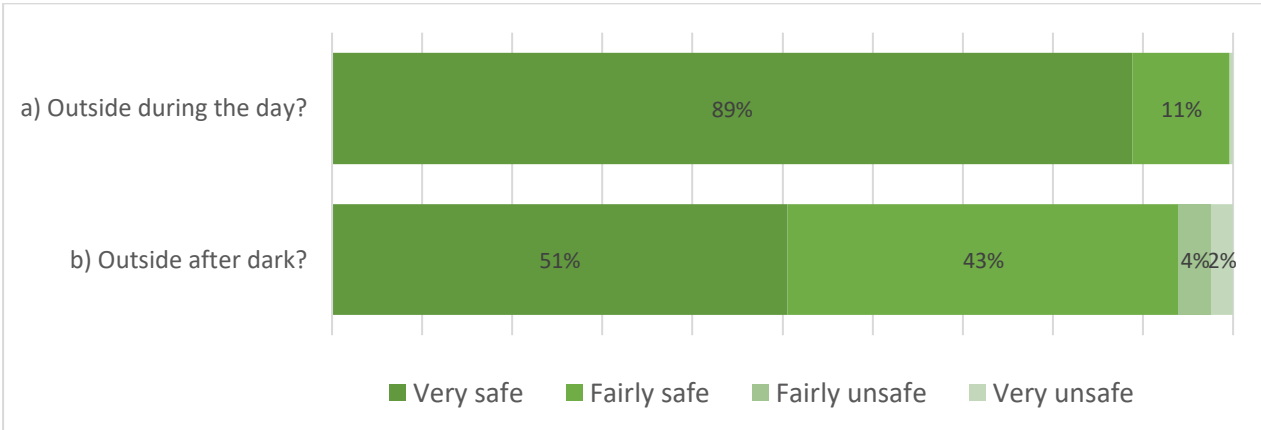
Base: 202

4.27 When asked to provide more detail about incidents of anti-social behaviour 65 respondents gave comments.

4.28 While it is acknowledged that there are plenty of dog mess bins and local initiatives which have resulted in some improvements, dog mess is still an issue in certain areas including bridal paths and pavements. Respondents feel it is certain owners who let their dogs run loose and do not collect the mess but there is also a problem with bagged mess being left.

- 4.29 The comments relating to litter suggest that this is prevalent around the school area and in hedgerows. It is felt that this is mainly from passing cars going to and from the holiday parks, explaining the high level of concern by Tunstall respondents.
- 4.30 Fly tipping is a particular issue around the clifftop on the Hilston Road and down New Road to Owstwick.
- 4.31 Vandalism has been a problem at the Church with the lead being stolen from the roof, at the playing fields and with damage to cars and theft from outbuildings. Issues appear to be divided between youths causing damage and criminals stealing for monetary gain.
- 4.32 Noise issues relate to dogs barking, noise from wind turbines and tractor engines left running in residential areas.
- 4.33 Other anti-social behaviour includes the use of drones over homes, bored teenagers with nowhere to go and meeting on ‘Spook footpath’ over Beck Bridge at night. Dogs running off leads and not under control is raised again as a problem with them running over gardens. Inconsiderate parking on verges and blocking drives is also raised again as is the speed of vehicles through Roos, particularly at night and down Rectory Road. Hunting is an issue in the smaller villages, including lamping, hare coursing and deer poaching involving men with dogs and vehicles driving over land, ruining the natural environment, making noise and using threatening behaviour.
- 4.34 Respondents were asked how safe they feel being outside in their village during the day and after dark (Chart 23). All respondents felt very safe (89%) or fairly safe (11%) during the day and this is consistent for all villages and all age groups.
- 4.35 Although the degree of feeling safe fell when viewing responses for being outside after dark, 51% still feel very safe and 43% feel fairly safe. However, 4% feel fairly unsafe and 2% feel very unsafe. Those respondents living in Owstwick were least likely to feel safe outside after dark with 87% feeling very/fairly safe and 13% feeling fairly unsafe, but again caution should be noted due to the low sample base.

**Chart 23 – How safe do you feel in your village....?**



Base:286

## 5. Part 3 – Highways, Transport and Access

5.1 This section considers issues relating to the highways, such as parking, traffic and maintenance. It also covers transport and travel as well as access to key services.

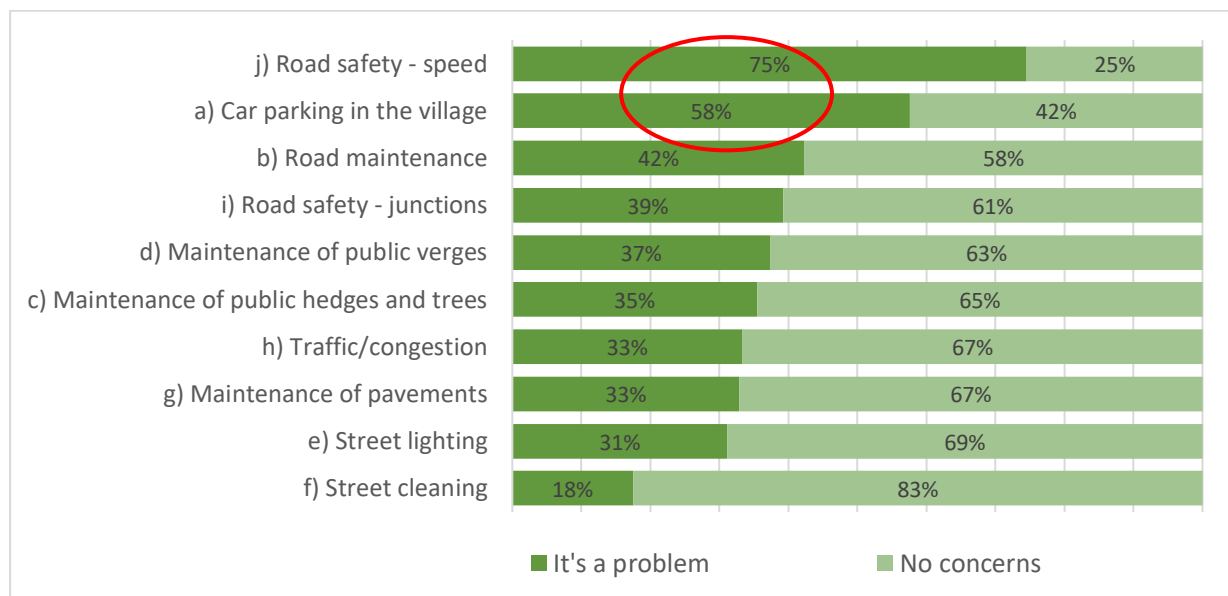
### Highways

5.2 Three quarters (75%) of respondents feel that the speed of traffic is a problem. This is consistent for all age groups and all villages.

5.3 Over half (58%) of respondents feel that car parking in the parish is a problem.

5.4 There is no street lighting within the parish and there are polarised views on this with some respondents who feel this is positive and others who feel lights are needed.

Chart 24 – How do you feel about the following?



Base: 252

5.5 193 gave comments to explain where they feel there are problems with highways and footpaths.

5.6 The issues with parking relate to parking on grass verges, congestion in villages due to parking particularly at school drop off times and around shops. Parking in bus stop and near junctions.

*"Off road parking limited in Pilmar Lane and Eastfield Estate"*

*"Many of the verges are now seen as additional car parking, which is ruining the rural feel of the village"*

*"Many of the verges are worn away or are fairly badly decayed."*

5.7 There is a division over verges with some respondents liking them being left to grow and attract wildlife and that cutting them increases parking problems while others feel they need cutting to aid vision.

*"Verges were not regularly cut this summer thus reducing driving visibility in some instances"*



*“Many of the grass verges are being eroded because of parked cars or because of the size of vehicles using them Verges are being cut less which is a good thing as it protects. Enhances the opportunities for wildlife. It would be great if more wild flowers could be introduced onto the roadsides as there used to be loads and now because of the regular mowing they have disappeared”*

- 5.8 Speeding is an issue across the parish with particular hotspots noted as Hodgson Lane, Rectory Road, Lamb Lane, South End, Main Street in Roos and Rostun Road in Tunstall. The lack of a footpath on Rectory Road makes the speed of traffic more of a concern for pedestrians.

*“Cars regularly 'speed' in the village but particularly on Rectory Road.”*

*“Speeding both down the main street but also on rectory road and the side roads is increasing and is a danger, often because of the size of delivery wagons and tractors with large machinery attached”*

- 5.9 Junctions cited as having problems with visibility are;

Main Street and Hodgson Lane in Roos

Pilmar Lane and Eastfield Estate in Roos

Tower Road and B1242 in Hilston

Quaker road and Aldborough Road in Owstwick

*“.....the increase in parking on the Main Street and Pilmar Lane is leading to congestion and its often difficult to see out of Hodgson Lane.”*

*“The volume of traffic on Rectory Road has increased very significantly with lorries, farm vehicles and traffic using it as a ‘rat run’. particularly distressing is the use of Hodgson Lane as a short cut/avoidance of 30mph limit on the alternative way into Roos past the school. Parked cars at the junction/exit of Hodgson Lane both sides of the corner make it extremely dangerous to drive out onto the main road by Black Horse. Tractors with heavy trailers travel far too fast along this stretch. No pavement linking Hodgson Lane to Pinfold”*

*“The road to the south end of Roos is unadopted and is therefore not maintained. it is not only used by the residents but by many people in the village to get to the church. However, it is in a dangerous condition*

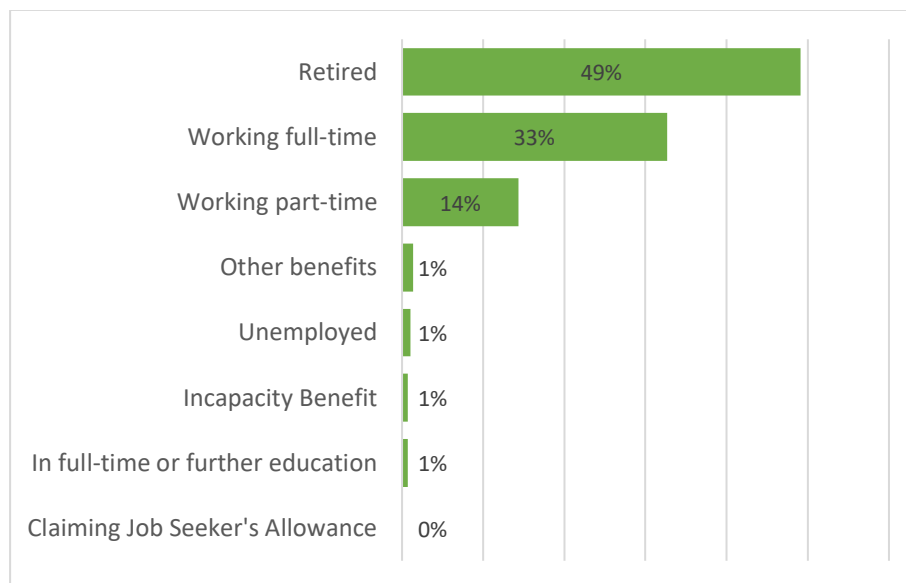
*“Tunstall is always redirecting people to Sand le Mere. Also, the sign 'to the sea' is confusing as the road to the sea is now a dead end”*

## Transport and Travel

5.10 The ability to attract and support residents of a working age depends on the accessibility to work in the nearby area. A key factor to locating to these villages is employment, allowing residents to have the country way of life but still access the range of employment in the area. Although there is a limited bus service available, access to work does not appear to be a key issue.

5.11 Nearly half (49%) of respondents are retired with only 1% unemployed. A third of respondents work full-time and 14% work part-time.

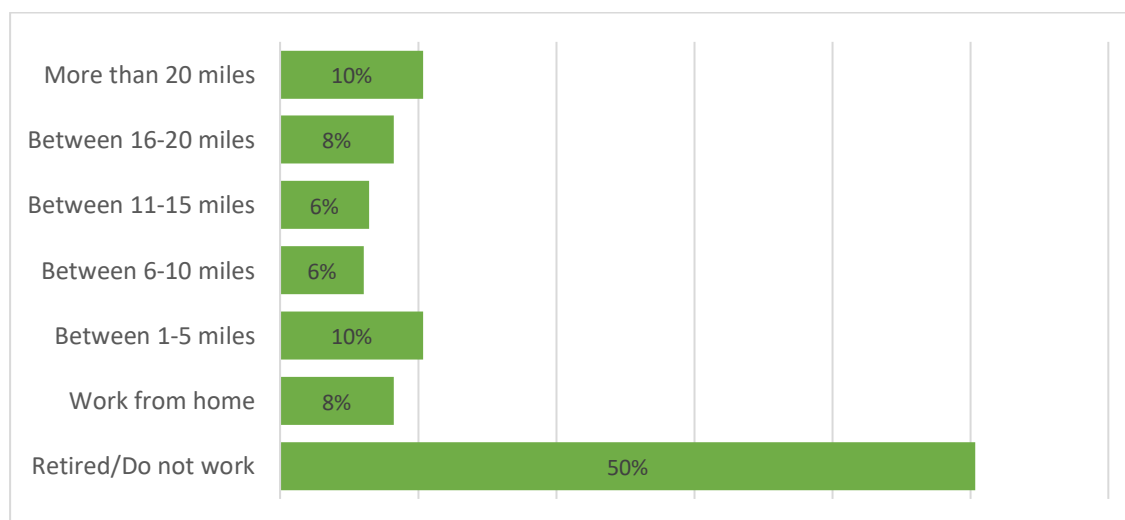
**Chart 25– Employment status**



Base: 285

5.12 While half (50%) of respondents are retired/do not work, 18% travel 16 miles or more for work and 18% travel 5 miles or less, including working from home.

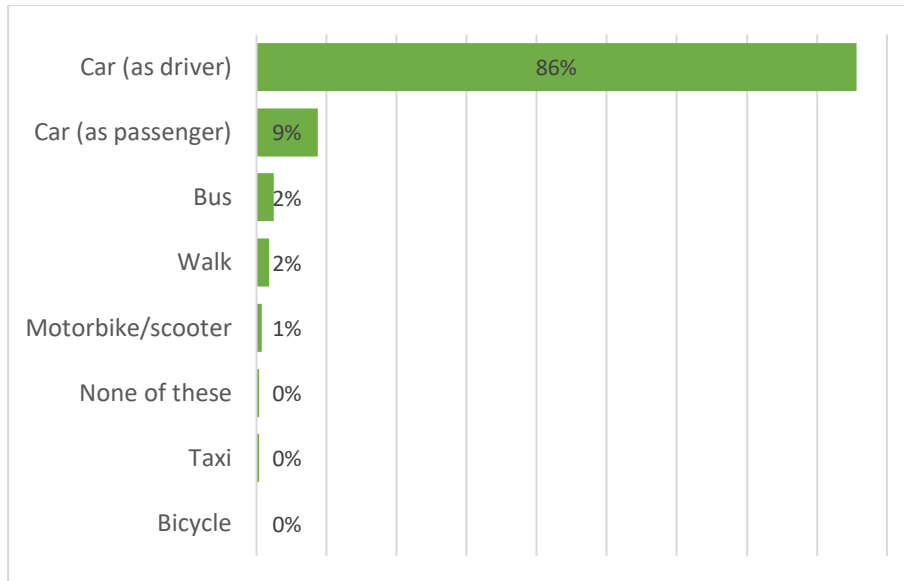
**Chart 26– How far do you commute to work?**



Base: 280

5.13 The majority, (86%) of respondents report that their main method of transport is as the driver in a car, with a further 9% travelling by car as a passenger. Only 2% cite the bus as their main form of transportation.

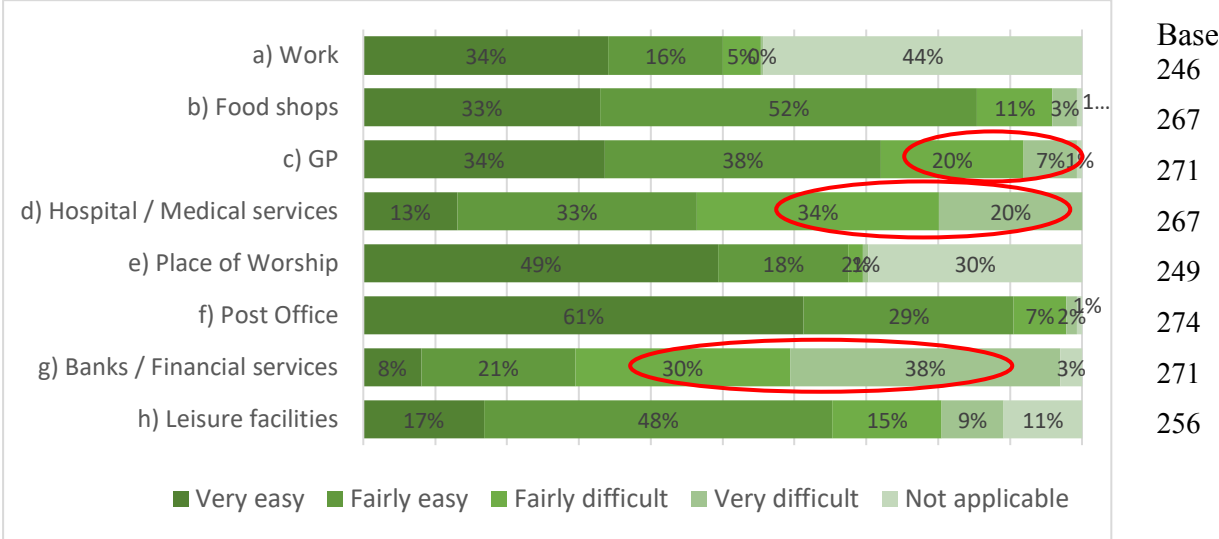
**Chart 27 – What is your MAIN method of transport?**



Base: 285

- 5.14 As previously raised, the majority of respondents find it easy to access work. Food shops are also very/fairly easily accessible for 85% of respondents.
- 5.15 'Place of worship' and 'post office' are cited as the most accessible services in the parish.
- 5.16 However, over a quarter (27%) of respondents find it very or fairly difficult to access a GP and this increases to 54% of respondents who find it very/fairly difficult to access hospital/medical services.
- 5.17 Just over two thirds (68%) of respondents find it difficult to access banks/financial services.
- 5.18 Nearly a quarter (24%) find leisure facilities difficult to access.

**Chart 28– How easy is it to access the following services?**



5.19 When asked to share views on transport, travel and access to services, 122 respondents gave comments. It was noted that the parish is a lovely place to live and the pubs, village shop and GP in Roos are positive aspects.

5.20 Nearly half (47%) of comments related to the public transport available including the impact of reduced services, the times of buses and the distance to get to services by bus. The removal of the bus service to Hull is of greatest concern.

*“two buses per day to Withernsea and Hornsea.”*

5.21 Over a third of comments (36%) note that without a car or access to a car, that it would not be possible to live in the parish. Some respondents are concerned that they will have to move if they can no longer drive.

5.22 Medical services are cited as the most difficult to get to and comments include reduction of services at hospital and lengthy waits for GP appointments.

*“Castle Hill and Hull Royal are difficult to get to and Withernsea Hospital has had services cut”*

*“Although the GP service in Roos is positive, it is difficult to get appointments especially with a new appointment system.”*

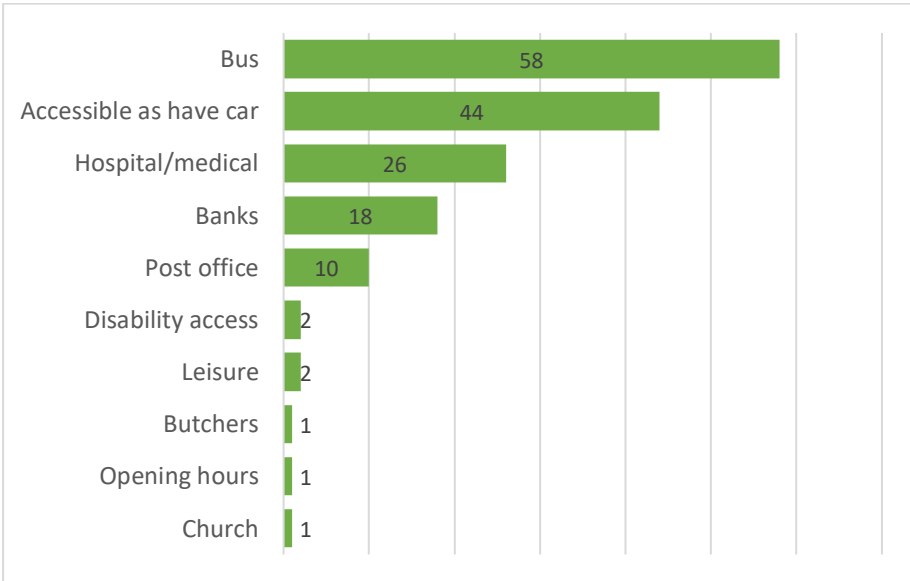
*“...although the GP surgery is in easy access in terms of distance it is almost impossible to get appointments”*

5.23 Although online banking and Post Office banking, are noted as a positive alternative, the distance to banks is an issue for some respondents with the nearest banks being in Hull or Beverley.

*“Closure of HSBC banks in Withernsea and Hedon mean I have to go into Hull.”*

5.24 The Post Office is the main local store for most but the reduced opening hours make it difficult for some to shop. Opening hours are particularly a concern for those who work.

**Chart 29–Views on transport, travel and access to services - Literal responses categories (counts)**



Base:122

## 6. Part 4 – Facilities and Groups

6.1 This section relates to important aspects of community life; satisfaction with facilities and local groups and the provision of leisure space.

### Facilities

6.2 The majority of respondents are satisfied (Very/fairly) with all of the facilities listed with the exception of 'facilities/activities for teenagers'. While recognising that the base for d) and e) falls due to those who declined to answer for these two aspects, some respondents commented they did not comment as they do not have children and/or did not use/know enough about the facilities provided for children.

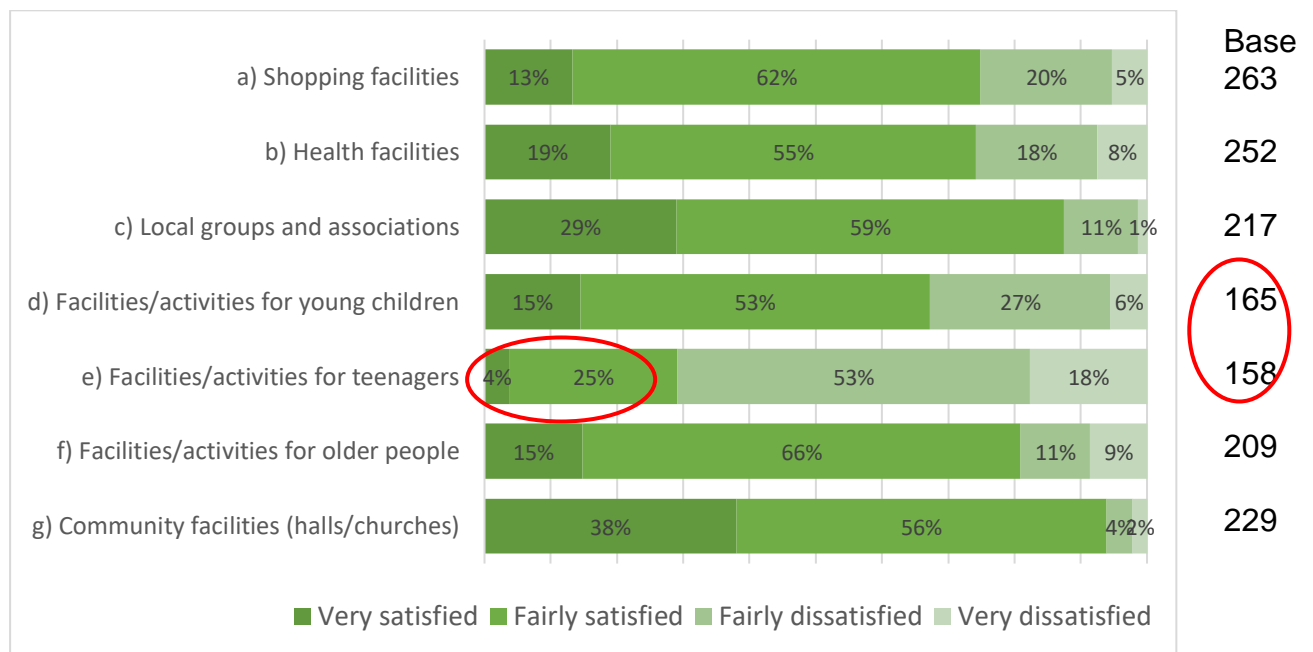
6.3 Conversely, facilities for older people are considered satisfactory by 80% of respondents.

6.4 Three quarters (75%) of respondents feel the shopping facilities in the parish are satisfactory.

6.5 Similarly, 74% are satisfied (very/fairly) with the health facilities.

6.6 Most satisfaction was expressed for local groups (88%) and community facilities (94%)

**Chart 30 – How satisfied are you with the following facilities in the parish?**



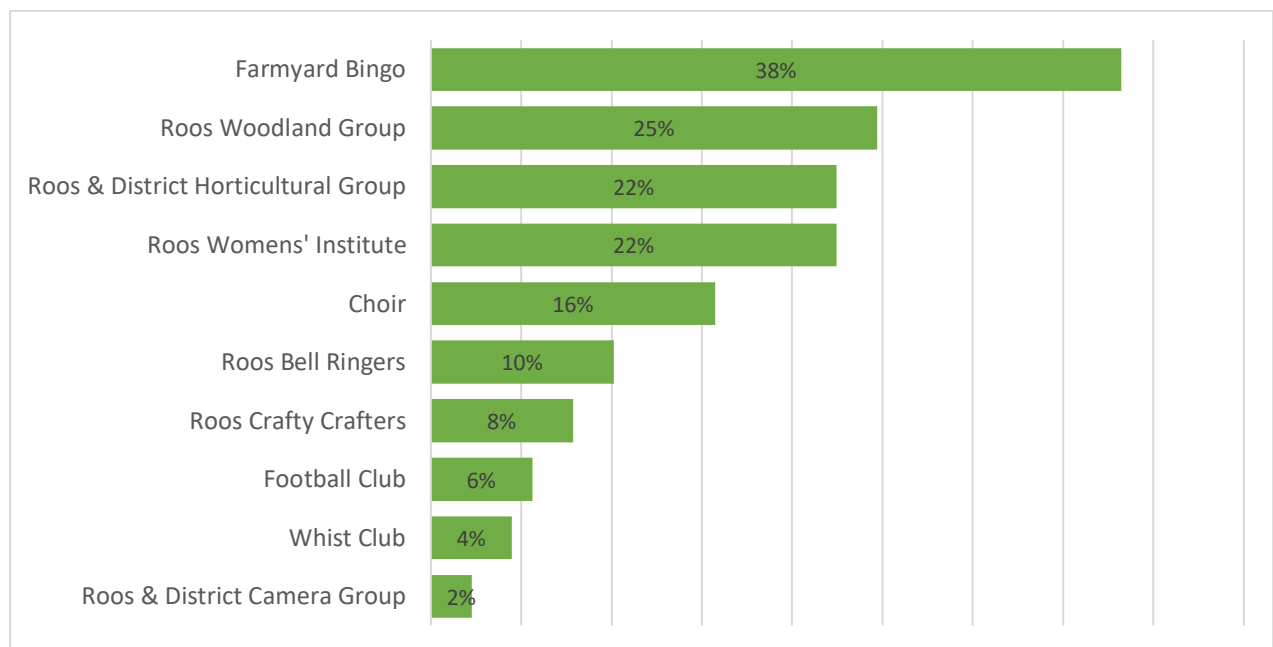
## Local groups and clubs

6.7 Just under a third (31%) of respondents replied that they attend one or more of the groups listed. A number of respondents did not answer the questions relating to local groups as they did not attend and/or because the options did not include any groups or clubs in villages other than Roos, notably 90% of respondents were from Roos.

6.8 52% of respondents who attend one or more of the listed groups is aged 65 or over and 25% are aged 55-64.

6.9 Farmyard Bingo is the most attended group with 38% of respondents who answered this question, attending.

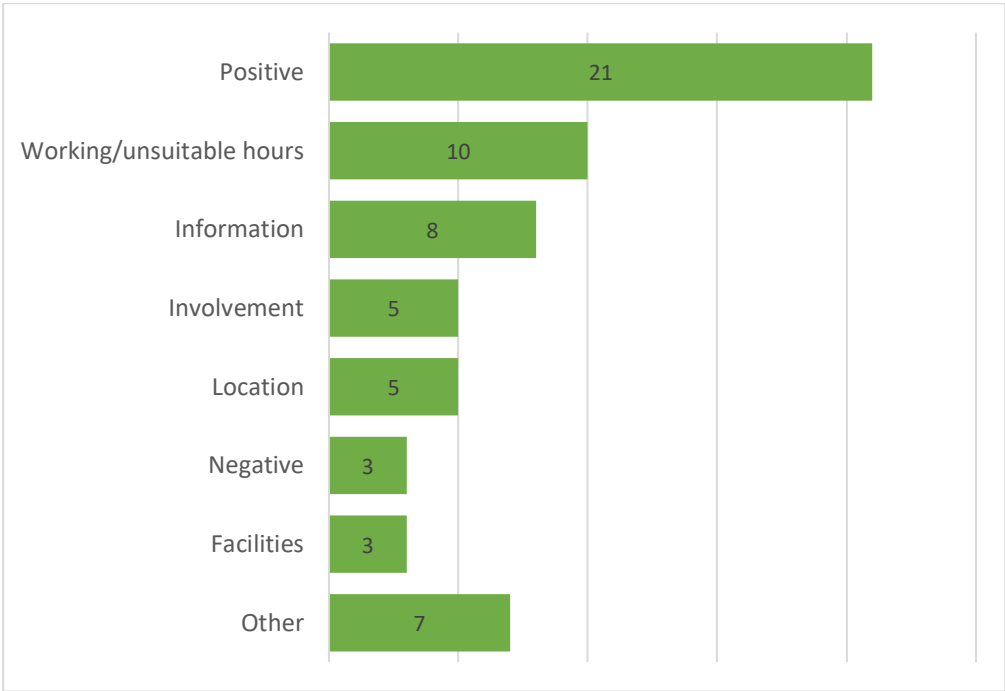
**Chart 31 – Do you use any of the following groups? (tick all the ones you use)**



Base: 89

- 6.10 Respondents were invited to share their views on the facilities and groups in the Parish and whether they meet their needs; 78 people gave comments.
- 6.11 21 respondents expressed positive views about the range of groups and value they bring to the parish, even if respondents chose not to use them. 3 people expressed that the groups available did not meet their needs.
- 6.12 The time of groups is a barrier to accessing them for residents who work with several stating that groups were for retired people only. Some respondents replied that they did not know about some of these groups and would like information about them.
- 6.13 Comments relating to involvement include the need for more groups for men and younger age groups. It was also noted that the groups rely on people to get involved both in running and attending and this often fell to a core number of people.
- 6.14 Respondents from outside Roos expressed that the list only included Roos groups (location) and that groups in the other villages are well run and should be promoted.

**Chart 32 – Please tell us more about your views on the facilities and groups in the parish and whether they meet your needs (counts)**

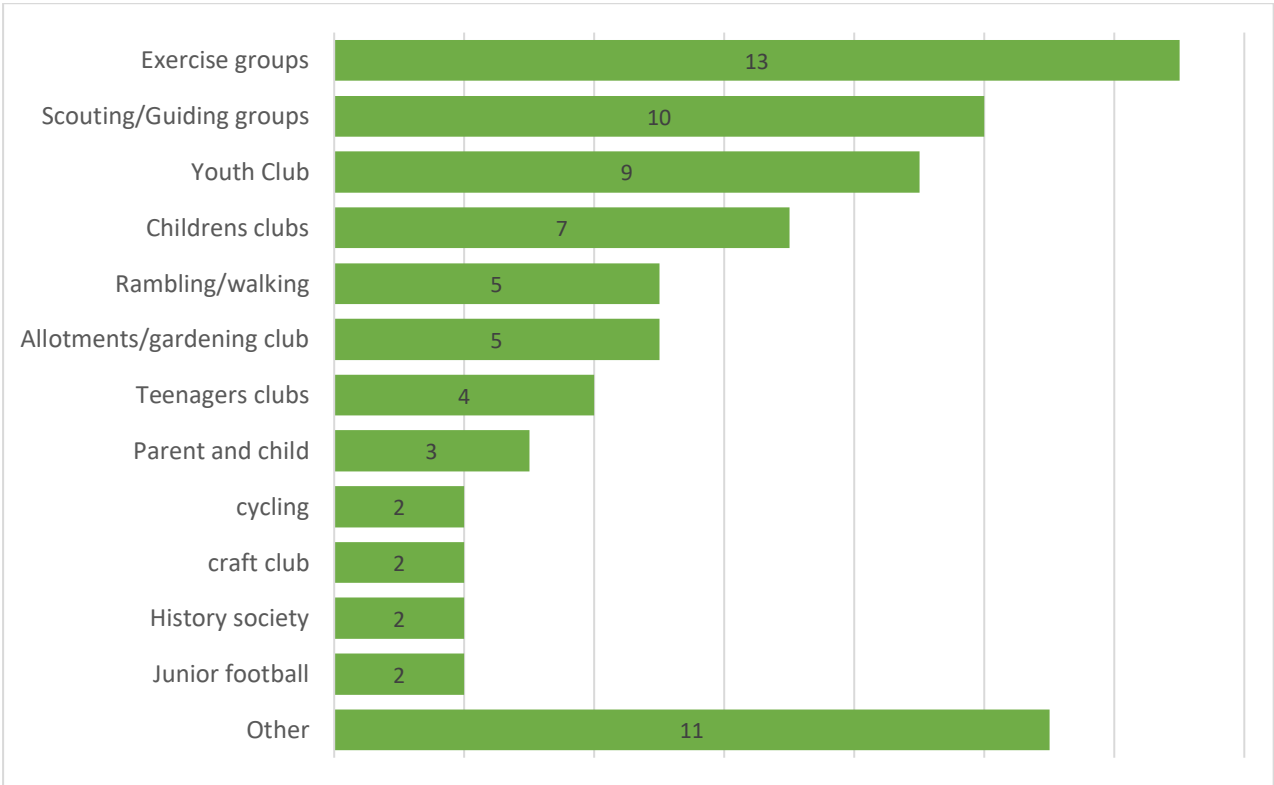


Base: 78



- 6.15 When asked if there are any other clubs or groups that should be offered, 61 respondents gave comments.
- 6.16 The greatest demand is for exercise groups including yoga, boxercise, aerobics and gymnastics. These were suggested by all age groups and for all age groups.
- 6.17 However the need for activities for young people, children and teenagers were raised by many respondents who currently have to drive to neighbouring towns to access groups. Specifically, the most popular request is for scouting and guiding groups which cover most children’s ages. Similarly, a youth club was suggested to provide something for older children. General comments suggesting clubs for teenagers and children were also noted.
- 6.18 Outside of specific children and teenager activities, all other clubs suggested could accommodate all age groups and therefore be family activities.
- 6.19 Other activities include single response specific clubs such as drama, cricket, art, bowls and some clubs which are already provided in the parish such as Tai Chi. This reinforces the need to advertise the current group offer to raise awareness.

**Chart 33 – Are there any other clubs or groups you think the parish should offer? (counts)**



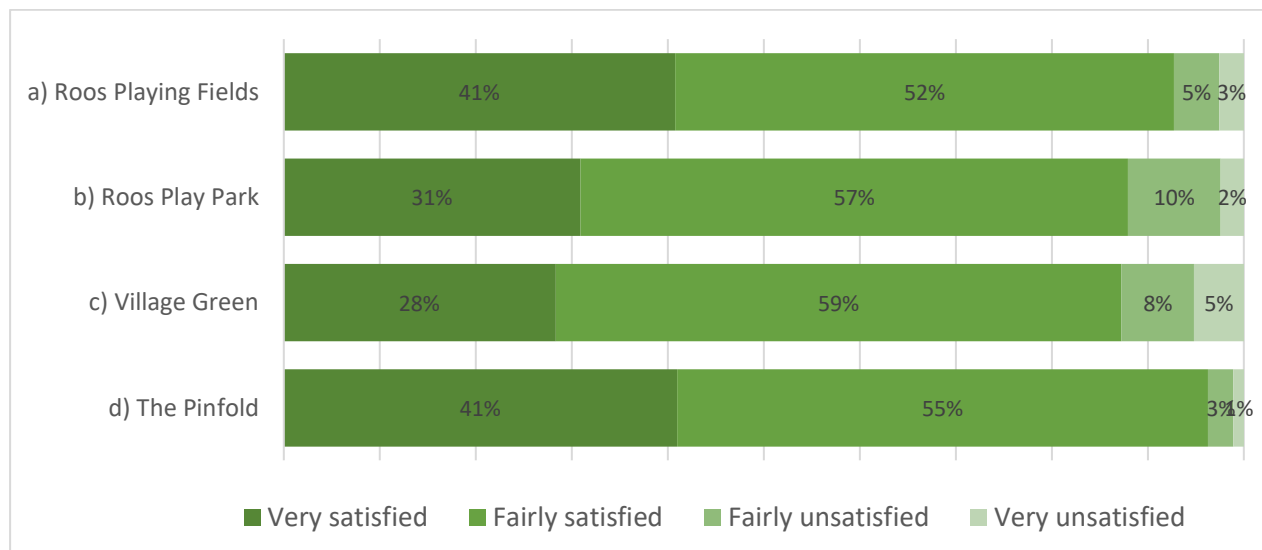
Base: 61

## Parks and open spaces

6.20 The number of respondents answering this section fell, with older residents and those from Tunstall, Hilston and Owstwick least likely to complete.

6.21 All of the options received high levels of satisfaction with 93% of respondents very/fairly satisfied with Roos playing fields, 88% very/fairly satisfied with the play park, 87% very/fairly satisfied with the village green and 96% very/fairly satisfied with the Pinfold, although this is the lowest base of the options.

**Chart 34 – How satisfied are you with the following?**



Base: Playing fields 233, Play Park 207, Village Green 212, The Pinfold 188

6.22 Respondents were asked how they would like to see the parks and open spaces improved and 81 people gave comments.

6.23 Some respondents (18) said they did not know where some of the locations were and/or that they did not include locations in villages other than Roos. The comments explain the low base for The Pinfold with several respondents noting they did not know where this was. Open spaces in the other villages should also be considered in improvement plans.

6.24 The addition of the dog walking area at Roos Playing Field is seen as positive and well received but still misused by some dog owners.

6.25 It was also suggested that open spaces could be used to recognise Parish history by planting and marking key locations, such as where the Quaker Church stood in Owstwick (New Road/Quaker Road).

6.26 Comments for each location have been summarised below:

### **Playing fields**

Parking at playing fields difficult

Litter and dog waste bins needed

Access improved/road improved, more lighting and one-way system around the school

CCTV to reduce vandalism and inconsiderate dog walkers

Provide more for teenagers to keep them active and occupied

Open to more users not just a closed group

Increase sport with more facilities – tennis courts, badminton, basketball nets, all weather facility, skate park, hardstanding courts (netball, basketball)

Hall improvement

More landscaping/more trees to minimize exposure.

Parameter fencing

More seating

Zipline very loose

Improve drainage of field

### **Play park**

More equipment to engage young children for longer.

A larger play park

Add equipment for older children

### **Village green**

Too small

Proper village green would be beneficial but no space

Village green in Tunstall is good

### **Pinfold**

Well maintained and landscaped

### **Other**

Bowling green

Allotments

Water area – pool/lake

## 7. Part 5 – Communication

7.1 Questions were included in the survey relating to methods of communication and how informed respondents feel about parish issues.

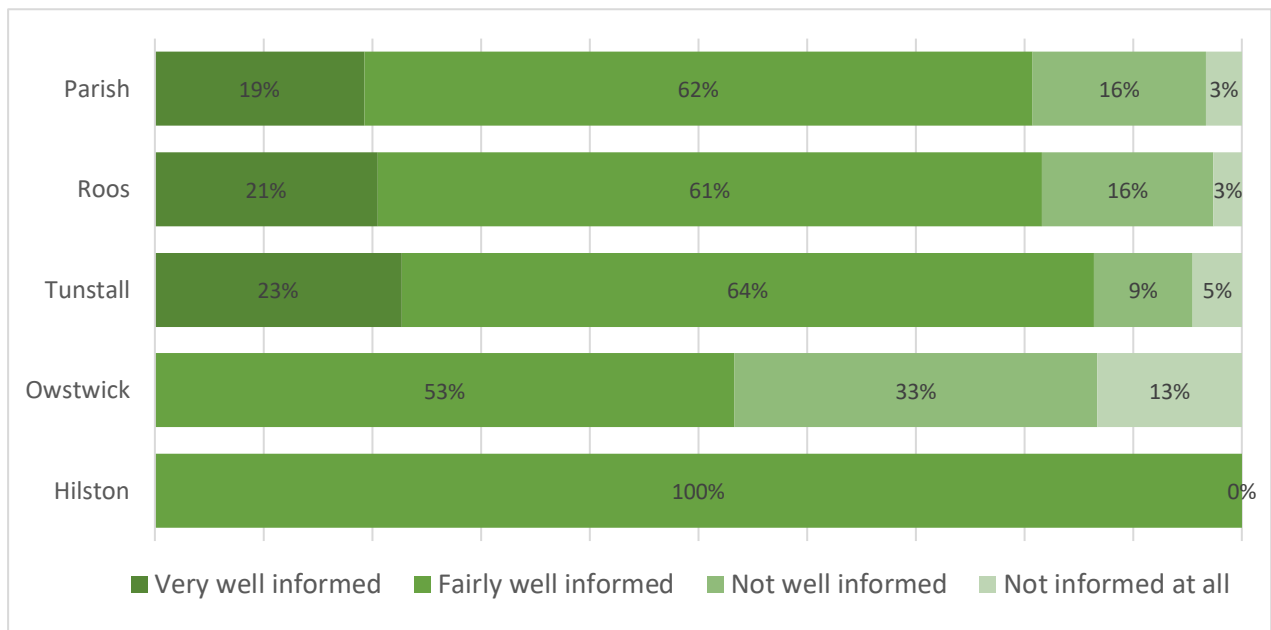
### Level of feeling informed

7.2 The majority (81%) of respondents feel very/fairly well informed with 19% not well informed/not informed at all.

7.3 The figure increases in Tunstall to 87% who feel very/fairly well informed about what is happening in their village. However, just over half (53%) of Owstwick respondents feel fairly informed as to what is happening in their village.

7.4 Small sample bases should be noted for Tunstall, Owstwick and Hilston.

Chart 36 – How well informed do you feel about what’s happening in the village – by village?

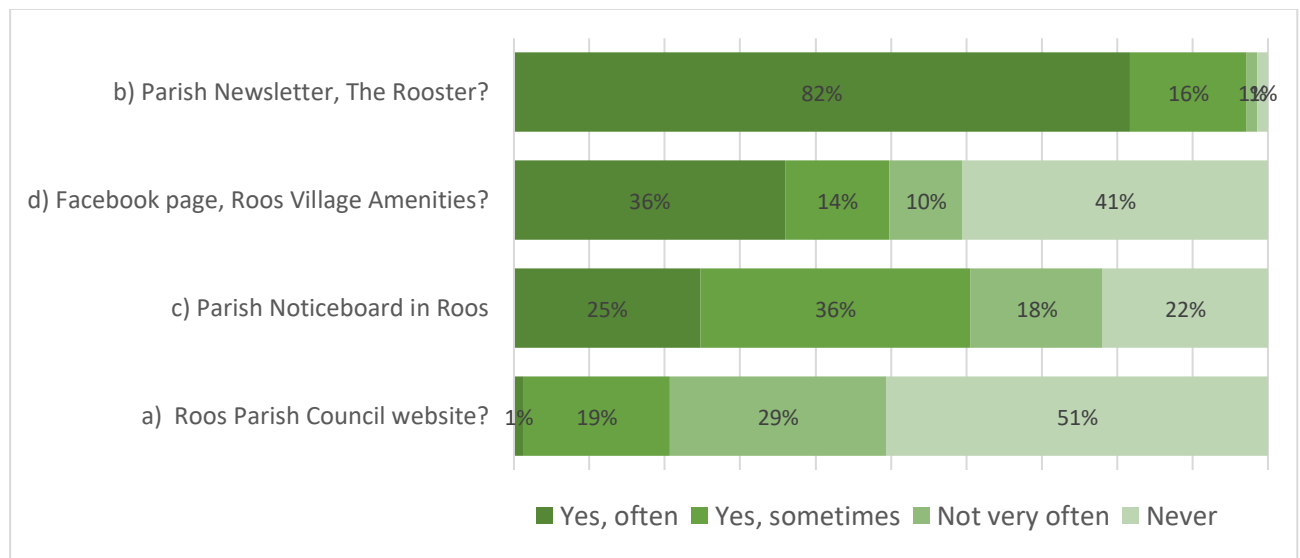


Base: 275, (Roos 234 Tunstall 22 Owstwick 15 Hilston 4)

## Method of communication used

- 7.5 When considering how residents find out what is happening, the parish newsletter The Rooster, is viewed by nearly all (98%) of respondents. This drops to 93% in Owstwick and 96% of the 65 and over age group.
- 7.6 Half (50%) of respondents view the Facebook Page called Roos Village Amenities. This falls for respondents outside of Roos village and comments from focus groups point to a lack of awareness for this method and that it is specifically for Roos village. Those aged 65 and over are least likely to use this method.
- 7.7 The Noticeboard in Roos is viewed often/sometimes by two thirds (66%) of respondents. However, this falls significantly by village, and literal comments support that noticeboards in other locations are favoured by those living outside of Roos village. Older age groups are most likely to view the Roos noticeboard.
- 7.8 The Roos Parish Council website is viewed/used often/sometimes by 20% of respondents. Just over half (51%) of respondents have never viewed/used the website. There is little variance by age or village due to small bases when analysing sub groups, however it is worthy of note that only 6% of Tunstall respondents view the parish website often/sometimes.

**Chart 37 – Do you ever use/view the following in the parish?**

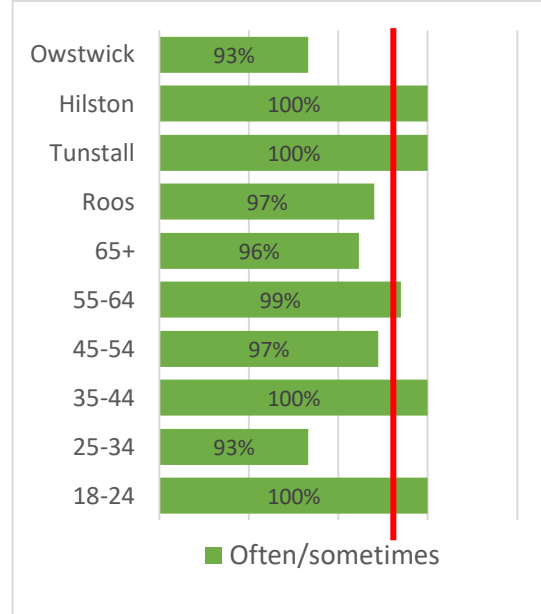
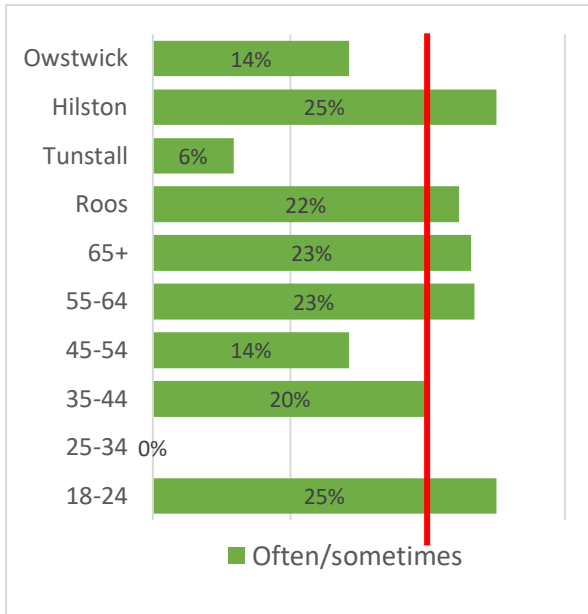


Base: 277

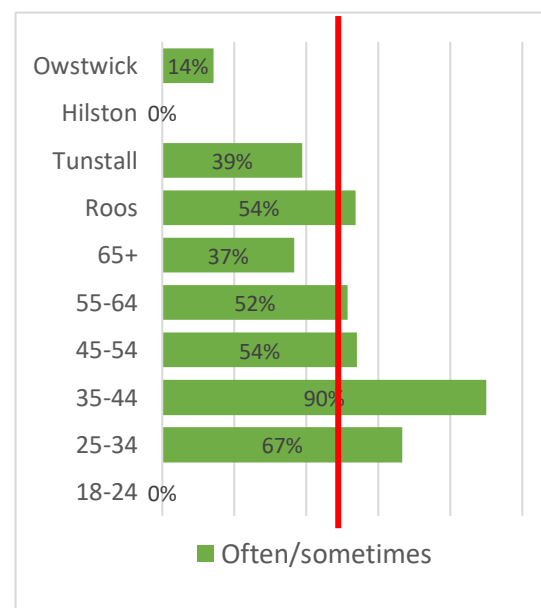
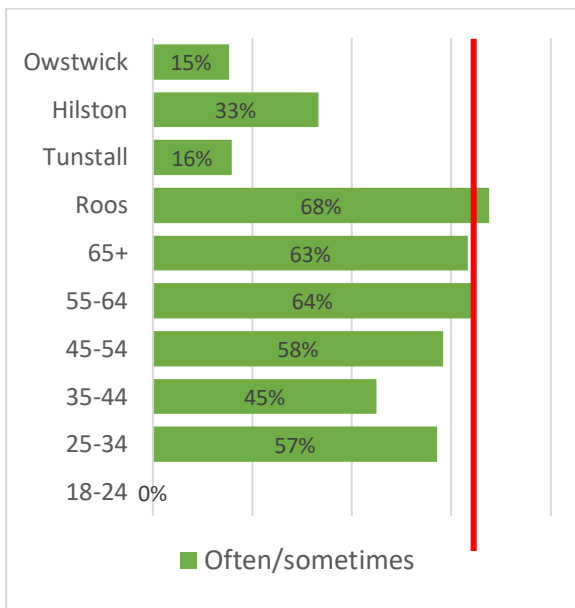
7.9 When considering methods used often/sometimes by sub groups of age and village, there are some key differences noted above. The four charts below represent the sub groups by method with the red line showing the overall % who use that method often/sometimes.

**Chart 38 – sub groups who often/sometimes view/use methods**

**a) Subgroups – Often/sometimes view parish website    b) Subgroups – Often/sometimes view The Rooster**



**c) Subgroups – Often/sometimes Roos Noticeboard    d) Subgroups – Often/sometimes Facebook Roos Village Amenities**



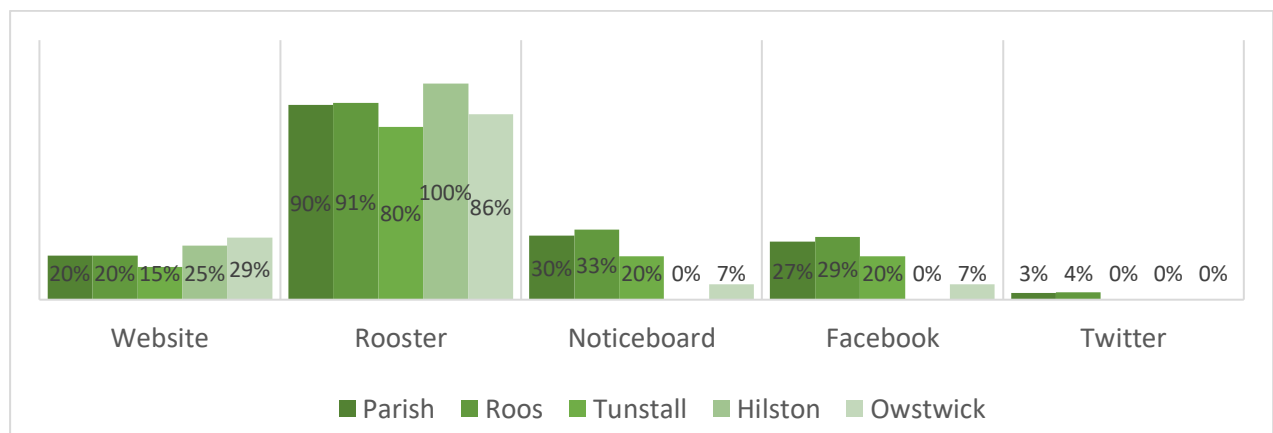
## Preferred method of communication

7.10 Respondents were asked how they would prefer to be informed about information from the parish council. They were invited to select all methods that apply.

7.11 The majority (90%) of respondents would like The Rooster to be the main method of communicating information from the parish council. This declines slightly for Tunstall respondents to 80% and Owstwick respondents to 86%

7.12 While the parish council website is preferred by a fifth (20%) of all respondents in the parish, it is most likely to be preferred by Hilston (25%) and Owstwick (29%) respondents.

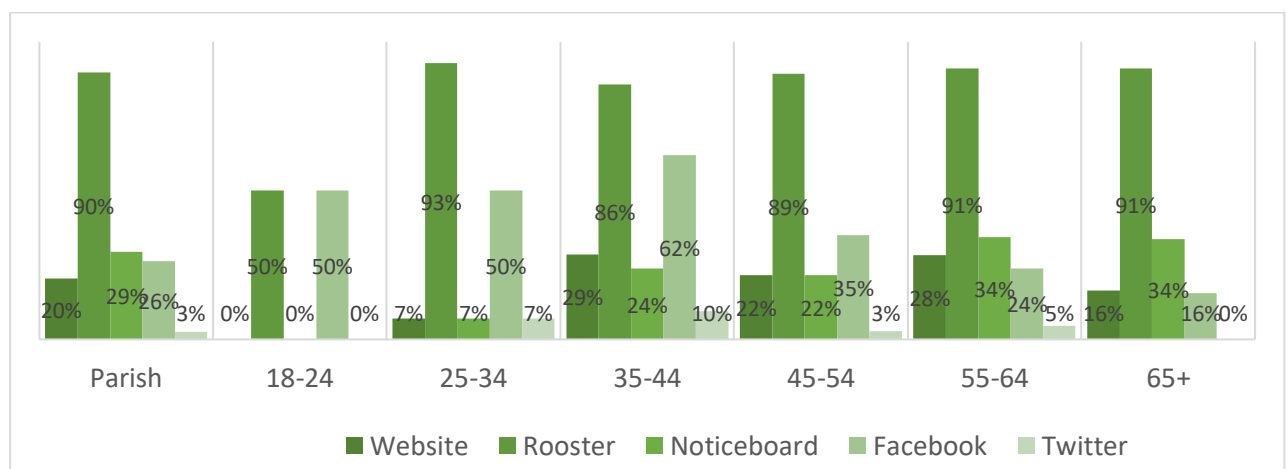
**Chart 39 – How would you prefer to be informed about information from the parish council?**



Base: 269

7.13 When considering preferred method of communication from the parish council, by age group, the younger age groups are more likely to support the Facebook page. The Rooster is favoured by all age groups.

**Chart 40 – How would you prefer to be informed about information about the parish council by age groups?**



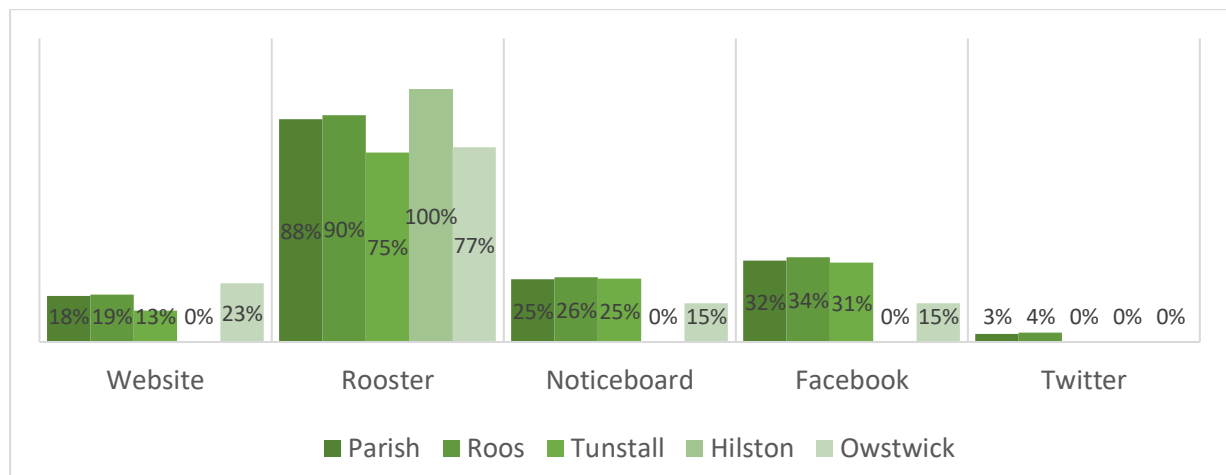
Base: 265

7.14 Respondents were asked how they would prefer to be informed about information from local groups and clubs. Again, they were invited to tick all options that apply.

7.15 The majority (88%) of respondents would like The Rooster to be the main method of communicating information from local groups and clubs. This declines slightly for Tunstall respondents to 75% and Owstwick respondents to 77%

7.16 While the Facebook page is preferred by a 32% of all respondents in the parish, it is more least likely to be preferred by Owstwick (15%) respondents.

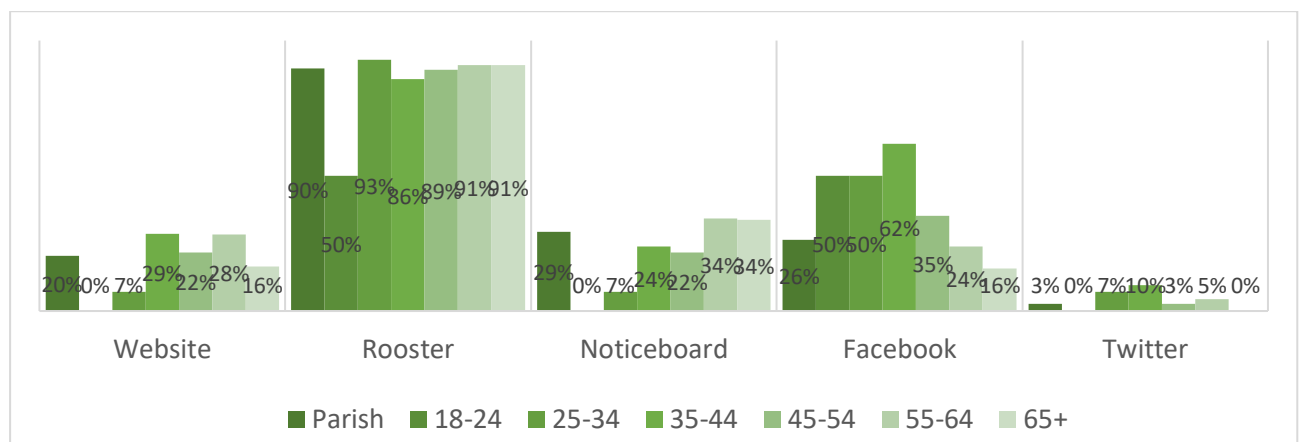
**Chart 41 – How would you prefer to be informed about information from local groups and clubs?**



Base: 246

7.17 When considering preferred method of communication from the local clubs and groups, by age group, the younger age groups are more likely to support the Facebook page. Conversely, The Rooster is favoured by all age groups apart from the 18-24 age group.

**Chart 42 – How would you prefer to be informed about information from local groups and clubs by ages?**



Base: 242



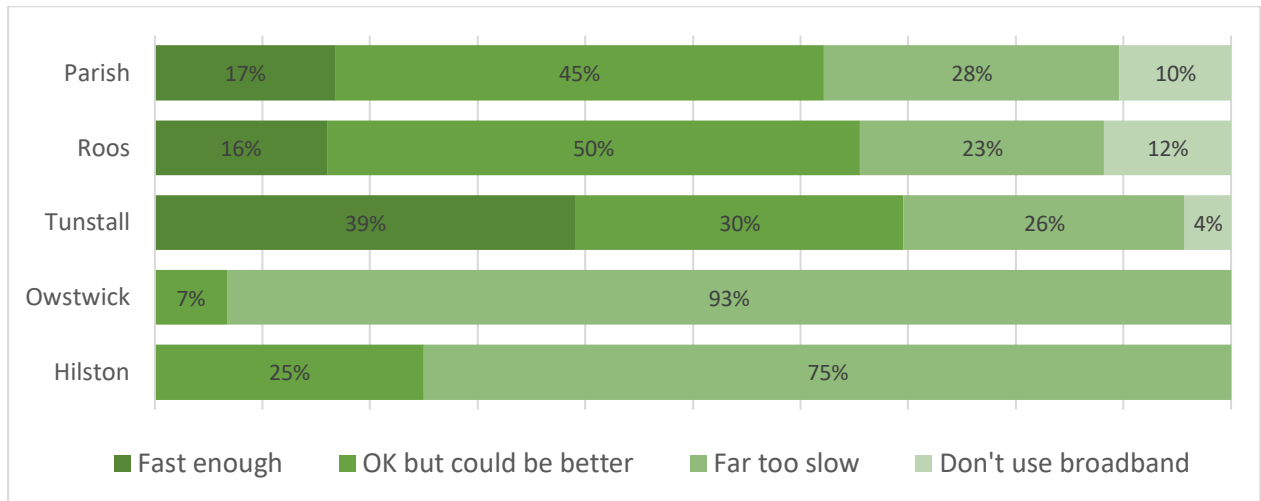
## Communication Services

7.18 The broadband service is considered to be fast enough by 17% of the respondents in the parish.

7.19 This rises to 39% in Tunstall with no respondents in Owstwick and Hilston finding the service fast enough. However, Hilston and Owstwick have a large number of respondents who do not use broadband and these villages have small sample bases.

7.20 A tenth (10%) of all respondents do not use broadband, this increases to 16% in the over 65 age group.

**Chart 43 – Do you think the broadband service is ... ?**

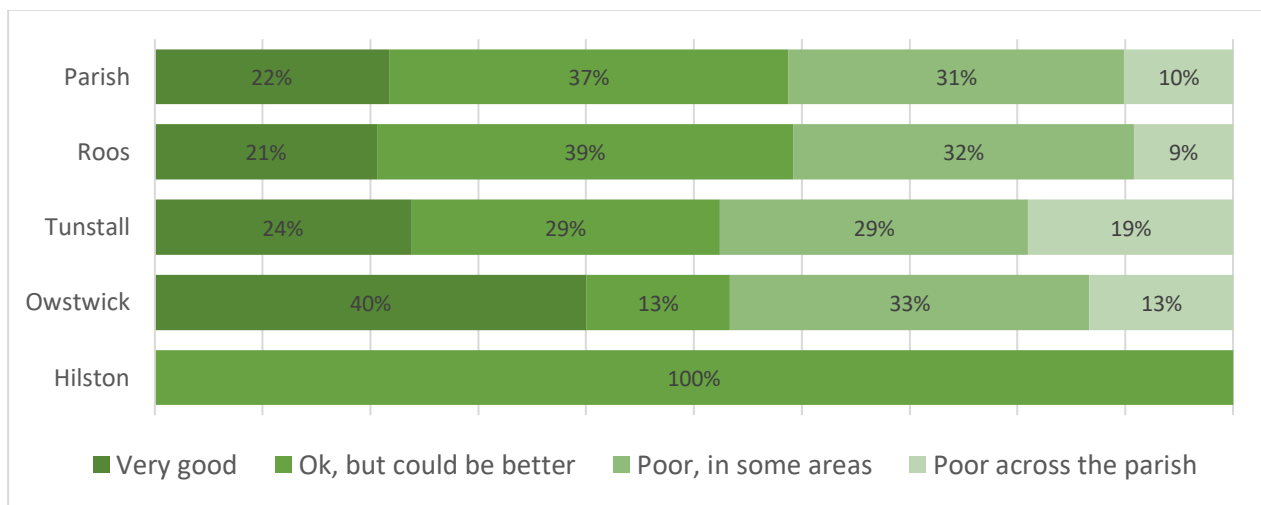


Base: 280

7.21 When considering the mobile phone service quality, 22% of all respondents feel their service is very good with a further 37% who think the service is okay but could be better.

7.22 Respondents in Tunstall are most likely (48%) to feel their service is poor in some area/poor across the parish.

**Chart 44 – Do you think your mobile phone network service quality in this parish is ... ?**



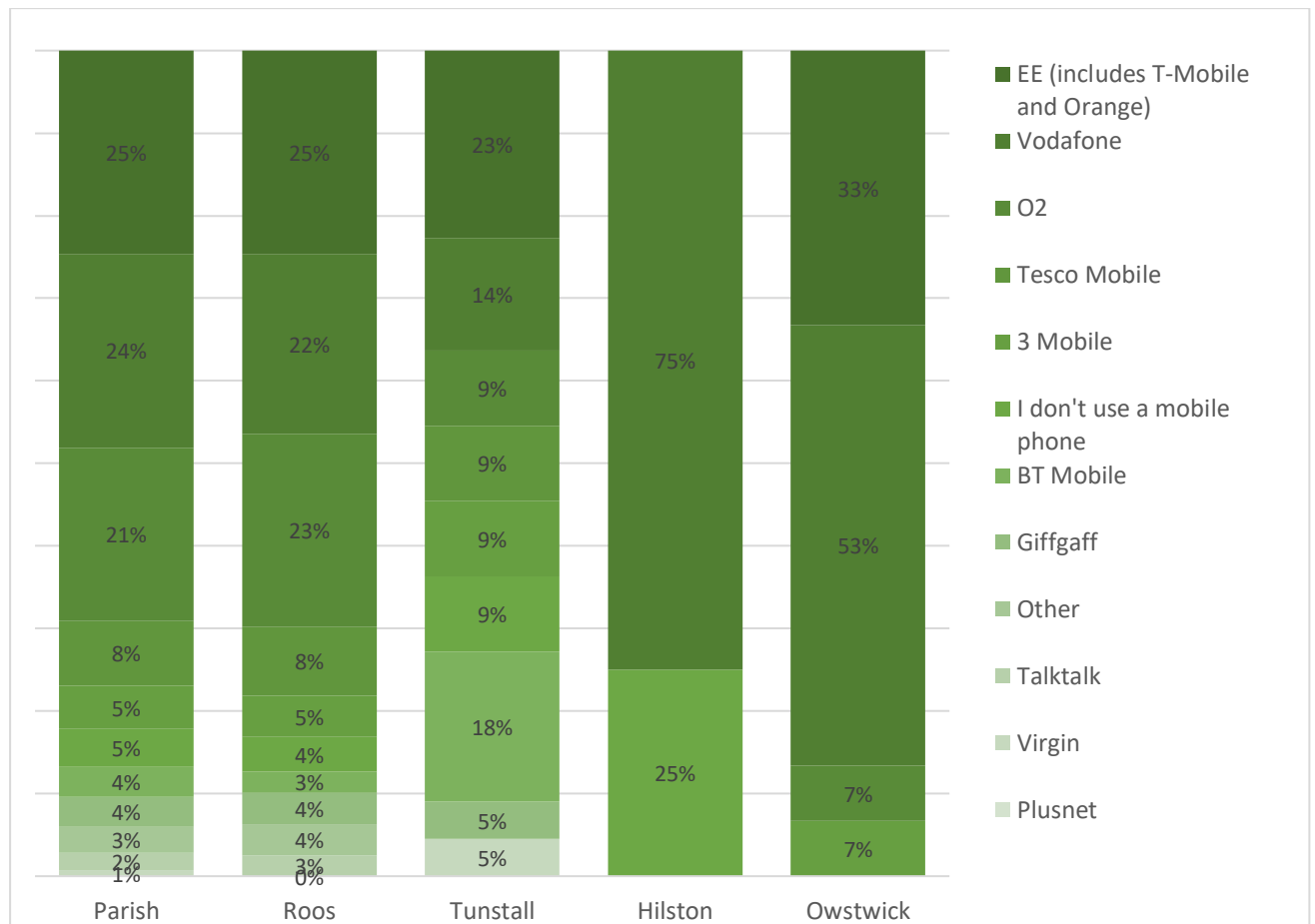
Base: 267

7.23 Respondents in the parish are most likely to use the EE mobile phone network (which includes T-Mobile and Orange). Only 5% of all respondents do not use a mobile phone.

7.24 Tunstall respondents are most likely (18%) to use the BT as a provider

7.25 A small percentage of respondents (3%) use 'other' networks and of these Sky was cited at the main option.

**Chart 45 – Which mobile phone network do you use?**

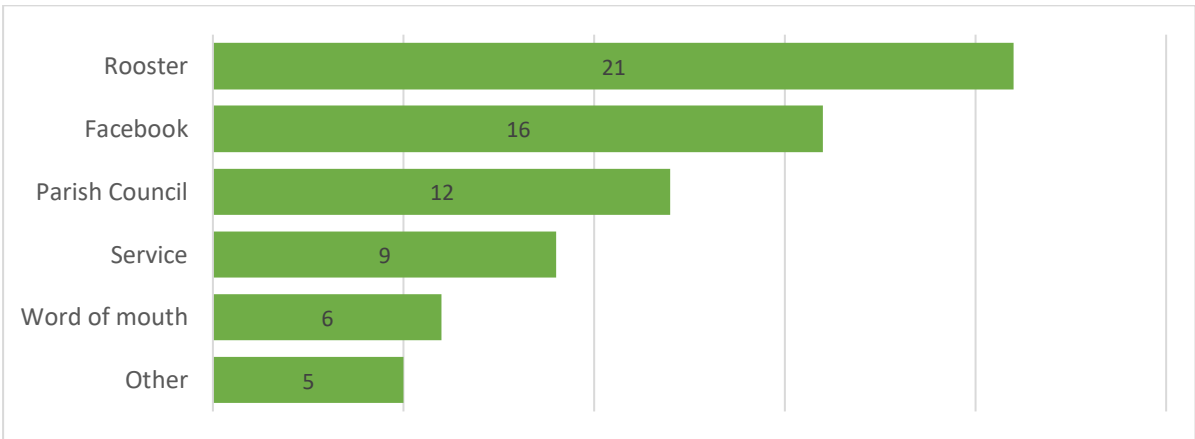


Base: 281

7.26 When comparing mobile network provider used by network service quality, o2 and Vodafone have the highest levels of satisfaction.

- 7.27 60 respondents gave additional comments in relation to communication in the parish. These have been categorised in chart 46 below.
  
- 7.28 The majority of comments (21) related to The Rooster newsletter which is favoured by all ages and villages. For many it is the only form of communication and much appreciated with interesting content. It was noted that due to deadlines some events are out of date when the newsletter arrives. Also, some people no longer receive the emailed copy. A more detailed/larger Rooster was requested by some respondents.
  
- 7.29 The Roos Village Amenities Facebook page is also a positive method of communication, although awareness of the page is limited with some respondents advising they did not know it existed but would look for it. It contains useful real-time information, but comments suggest the amount of sales posts are not ideal and comments are not monitored.
  
- 7.30 The majority of comments about the Parish Council, relate to representation on the Parish Council as being a 'closed, insular group' making it difficult for new members to be attracted and supported, and question willingness to consider all areas of the parish. There is positive support for the communication from the council, with regular notices on the noticeboard and the website being useful, although the process of submitting content for the website means it is out of date on some pages and other pages do not open. Suggestions include introducing more electronic communication methods and engaging with villages outside of Roos.
  
- 7.31 Service comments relate to difficulties accessing broadband and/or mobile networks. While broadband service seems good in Roos, other villages feel it is slow or not available.
  
- 7.32 Word of mouth is still popular for some respondents but limited to 'school run' and village group residents.
  
- 7.33 It was noted by some that all methods of communication rely on volunteers updating and circulating information and their efforts are appreciated.

**Chart 46 – Please share your views about communication in the parish (counts)**



Base: 60

## 8. Focus Group Feedback

8.1 Issues raised in the focus groups have been summarised in this section.

### Tunstall Focus Group

#### Good

Small village but active involvement and friendly, farming community

#### Facilities

Need heating in church and hall

Village Hall needs electrics rewired

Village Hall is the emergency shelter in case of flooding.

Church – needs disabled access

#### Highways, Travel, Transport and Access

Road drainage due to lorries from radar building

Improved signage – caravans come the wrong way through the village

Public transport – one bus on a Saturday to Hull. A bus from Sand-le-Mere to Hornsea. The timetables in the bus shelter are out of date and nothing on the noticeboards. A subsidised community bus is available but runs from Roos and not every day.

#### Development/Concerns

Coastal erosion

Phone box decommissioned with PC approval without consultation with Tunstall residents and conflicting responses to Tunstall by PC. Plans to place defibrillator at phone box as a central location and existing electric connection. Removal of the phone box has also damaged Tunstall conservation area. The phone box is mentioned in the conservation statement as an enhancement to the village.

#### Communication

Rooster provides brief summary of minutes but a month behind. It is the best method of communication and circulated quickly, copy to download from website would be useful

No input into PC meetings, public can only speak at the end after decisions have been made

No representation for Tunstall on PC

Any issues relating to Tunstall could be circulated to PCC and Village Hall group for wider input and feedback, including PC minutes.

Little knowledge of the Roos Village Amenities Facebook page but it seems Roos-centric

Noticeboard in Tunstall and Church Noticeboard should be used to promote events etc. Both missing from Residents survey.

Some use the 'Next Door' application [nextdoor.co.uk](http://nextdoor.co.uk)

## **Roos Focus Groups**

### **Good**

Community spirit  
Woodlands Group  
Caring people  
Dog walking area  
Armistice Day, Jubilee Day – good events  
Roos Arms have put in Billiards and Wi-Fi supporting younger people  
Crime is low  
Butchers shop – good stock  
Roos has a good centre with all the necessary facilities  
One off events such as Roos Shows but same people who do all the work  
Family links  
Tranquil  
Safe environment

### **Facilities**

GP Services – waiting times 2-3 weeks  
Not always a doctor at GP each day  
Have to go to Withernsea if urgent to see GP due to long waiting times in Roos  
Illegal residents on caravan sites using GP, increase waiting times for others  
Doctors open until 1pm but can't collect prescriptions from pharmacy until 3.30pm means two journeys.  
Withernsea hospital has limited service  
Have to travel 50miles to Cottingham as Withernsea can't do pre-med  
Online shopping difficult due to poor broadband speed/access  
Shop has limited offer  
Burton Pidsea for PO  
PO expensive but understand they can't buy in bulk and concerned about sale of shop  
No disabled access at PO  
Withernsea for Aldi and eating out  
Money spent on Pinfold but can't get into it  
Sports field good but long dark walk  
Pavilion was originally 'boys club' now there is no cricket and little football.  
Upgrades done at pavilion but in piecemeal and decisions made by Playing Field Committee it still needs

- Changing facilities at pavilion are not adequate for ladies,
- shower for ladies
- disabled access (small step)
- baby changing
- modernise kitchen
- security camera

- low lighting along path

Spring floor in pavilion ideal for yoga.

Memorial Institute – no disabled access at front, have to go around the back door.

## **Highways**

Area is become more urbanised

Roos to Burton Pidsea road is in very poor condition

People with parking space/garages still parking on road – Pilmar Lane

Parking on Pilmar Lane particularly bad (vans)

Parking is an issue on verges but on Main St access is an issue

Parking is bad especially Main St

Tractors can't get through Main St

Need double yellow lines down one side in Main St to allow parking at shops on the other

Busy at all times, dark and slippy in winter

Speeding an issue at all times. Police at PC meeting said cars parked slow traffic down. Asked for road calming outside school but told traffic slows it down – need large hump

Traffic increasing with egg lorries and holidaymakers coming through village.

PC discusses issues regularly – goes to ERYC then comes back 2 months later

Path on back road is needed to complete a loop around the village

Path could link into coastal footpaths and path from Roos to Tunstall coast could be an attraction

Sign saying walkers in the road is needed

Need dropped kerbs to improve disabled access

Bus stop on Pilmar Lane opposite access into Eastfield Estate makes dangerous junction

Visibility pulling out of Eastfield due to parking in Pilmar Lane, made worse by speed of traffic, buses and agricultural vehicles.

Street lighting so dark nights

## **Transport**

Has the medibus stopped?

Library bus was weekly now fortnightly or monthly

Bus routes used to be ideal.

Bus to Withernsea and Hornsea but nothing to Hull

Bus to Withernsea is expensive for a family

Bus to Withernsea should be minibus not double decker

Withernsea to Hull bus is every hour

Free bus from Roos Wednesday and Friday for shopping 10.15-12.15

Council bus from Beverley to Withernsea

## **Development**

Mobile home development – one exit off Beechwood views. Too close to Sand-le-Mere. Social housing blurring with leisure housing. Lack of infrastructure to support more housing and renting so in/out and not contributing to the village. Will encourage holiday makers to retire here, increase elderly rather than attract young families.

Mobile homes change the mix of the parish and no ownership of village. Led to believe 14 affordable houses were to be built to bring children into the village. Similar happened at Tunstall (lodges) it's the same company. They pay no council tax and have no postal address and now sub letted (but weren't supposed to be)  
The Village Plan said 4 houses would be built but this hasn't been adhered to.  
Beechwood Views is a family area of the village with children playing. There is one point of access, no paths.  
Several small developments of a mix of affordable housing and bungalows needed instead  
Lack of housing is a barrier to younger people moving here.  
Village Plan isn't being adhered to, backfill was not be allowed yet 3 or 4 done.  
Houses are too big and too expensive, cottages now unaffordable  
Sand le Mere enlarged and not supposed to live in the vans but illegally living there 52 weeks, pay no council tax, run businesses, full of vans and commercial vehicles, kids go to the school and use GP but don't have a registered address. Are ERYC putting homeless there?  
Several disabled in the 14 residential homes on Sand le Mere need relocating due to erosion

### **Communication**

Rooster great

Use noticeboards at shop and down 'snicket'

PC website not used, out of date information

RVA Facebook page becoming a selling page and is not maintained but better than nothing

There is The Rooster Facebook Page with copies of the The Rooster on there – the Facebook page is promoted in the hardcopy Rooster

PC information is two months behind when it appears in the Rooster.

PC Agenda only available on the noticeboard by PO and is too late to respond to, a draft agenda circulated would be better to allow responses.

PC minutes sent to Rooster but for previous month so already out of date. Doesn't allow time for complaints/objections. Would help if PC sent key dates for project actions to Rooster so people able to respond instead of waiting for minutes.

The public are only allowed at the end of the PC meetings and then decisions have been made so no opportunity for public to respond before decisions are made as they aren't aware of them.

Broadband is slow but ok

Planning Applications are posted up in the area they directly affect but it's easy to miss them if you don't walk around the village. It's too late to object when they are published in the finished minutes, but this is often the first people learn about them. It's possible to get notifications of planning applications by registering for them on East Riding of Yorkshire website if people are interested.

Need to use social media to engage young people

Rooster now sponsored instead of adverts

### **Clubs/ Young People and Children**

Nothing for teens – youth club needed

Lack of people willing to run clubs

Youth Club at Pavilion was well attended but health and safety, safeguarding, put people off coming

Roos Young Farmers Club ran get togethers, visits and talks for 13-21 yr olds but stopped

Duke of Edinburgh was run in the past but stopped  
Beavers, Girl Guides and Brownies also stopped but ran in the past yet the Withernsea waiting lists are full  
Pavilion available for clubs but no-one to run them  
Burton Pidsea new memorial hall attracting more clubs  
Would like all-weather sports court – basketball, covered  
Tai Chi club on Wednesdays in the pavilion  
Exercise classes are needed – yoga, slimming class  
Bell Ringing – enthusiastic leader attracts young people  
Pavilion ideal for yoga as spring floor  
Children’s parties at pavilion  
Playgroup/coffee mornings at pavilion to catch parents after school run  
Have to go to Hedon for Scouts  
Lack of people who will get involved. What happens when Mr & Mrs Cheeseman retire?

### **Aspirations**

Good village shop – retain PO  
Reasonable grocery shop similar to Burton Pidsea  
Improved broadband  
New homes retain village feel and attract young families  
Bring more families into the parish, attract with housing, transport and jobs – danger of becoming retirement village  
Facilities for young children – be able to play out and access clubs  
PC to lead on projects but pull together local people  
PC being open to new and younger people joining and speaking  
PC overhaul with fresh vision and new blood  
PC decisions on funding need to be consistent with clear process  
Events should involve all

### **Eastfield Estate specific**

Parking - there are only 4 spaces (by garages) for residents. More are needed but ERYC will not fund. 2 spaces are needed for disabled residents.

Garages have asbestos roofs which are leaking. PC assessed and said not leaking but condensation. Garages are allocated to residents, cannot be used for storage and cannot fit mobility vehicles in. One resident regularly has a film of asbestos covering the roof of the car where it is crumbling. Quote to knock down garages has been obtained.

Council owned oil storage for the estate is no longer used and if removed space can be used for parking. Would also enable parking for Pilmar Lane residents.



Dropped kerbs are needed for frames, wheelchairs and scooters, residents using these aids need to go all around to access home. Pavement is in very poor state and is dangerous for those who are elderly and unsteady on feet or using aids. Pilmar Lane was recently resurfaced but they stopped at Eastfield.

6 bungalows only have one exit in emergency. Need to change double window to a door. Residents been told to climb out of the window, but this is unpractical advice when they have mobility issues and there is a drop on the other side of the window.

The residents' room is well used with lots of good activities – cards, pool, knit and natter, Darby and Joan, games night, BBQ, darts

## 9. Young People Consultation

9.1 Due to the lack of response from 12 to 17-year olds via the residents' survey, Roos Church of England Primary School were approached to undertake some engagement with Key Stage 2 pupils. 60 pupils gave comments.

### **9.2 What do you like about where you live?**

- local to friends
- small
- close to school, - like that I can walk to school
- everyone knows each other, it's neighbourly
- closed community
- no street lights so you can see the stars
- peaceful, quiet
- all we need, church, school, shops, PO
- good for dogs, local walks and farm track
- always stuff to do and feel safe
- love the countryside and nature
- not much traffic where you can go anywhere
- enjoy the play park

### **9.3 What could be better?**

- Streetlights on an evening because can't see to walk
- speed outside the school
- litter around the area
- more play equipment for older children
- somewhere to play sports such as rugby, football and basketball – need smaller posts for children
- extend dog walking area
- carpark at end of village

### **9.4 What clubs or groups would you like?**

- |                 |                        |
|-----------------|------------------------|
| - craft         | - rugby                |
| - youth club    | - ping pong            |
| - book club     | - walking club         |
| - music club    | - horse riding         |
| - bird watching | - football kid's teams |
| - brownies      | - running track        |
| - family games  | - dance and gymnastics |
|                 | - tennis               |
|                 | - cricket              |

## 10. Local Business Consultation

10.1 Summaries of consultation with key local services are detailed in this section

**10.2 Roos Village Store** has been trading for 13.5 years. The benefits of being in the parish were cited as little competition, low level of anti-social behaviour and repeat customers which make for a nice working environment.

The challenges faced by the store are the impact on sales of supermarkets especially home deliveries. Declining use of the Post Office services. Increased business costs such as running costs and employee costs. Decreased support from the villages.

### 10.3 Melbourne Butchers

Concerns about parking outside and lack of support to resolve this and back local business.

**10.4 Roos Arms** recently changed owner and reopened in March 2018. Good feedback on menu and quality of food (served Wednesday to Sunday). Offers rooms.

**10.5 Roos Church of England Primary School** provides education of 4 to 11 years old in the area. The benefits of being in the parish include;

- Being a focal point in the community.
- Encourage children to walk to school and healthy eating Rooster restaurant at school.
- Engage with parents through a number of events such as coffee mornings, parents' groups, dine with children sessions.
- Engagement with wider community built into school plan. Facilities used for mother and toddler once a week on Friday mornings. Annual end of year production open to all to attend and advertised in the Rooster. Also has strong links with the church. Many of the church young bell ringers attend the school. Support Friday Harvest Service, Christmas services, Church fete and a leavers assembly. Roos choir have used the hall and are prepared to open up facilities, but groups historically use other facilities. There is an Afterschool club on the school site which is well supported with a good uptake.
- Friends of Roos School (FORS) hold a number of fundraising events many of which link to other community groups/events and do not just fundraise for the school.

The challenges facing the school in the parish mainly concern;

- parking particularly drop offs/pick-ups but also at events such as special assemblies, celebrations, nativities. Tried to alleviate by opening the school field for parking but this is an ongoing issue.
- The need to encourage younger families into the villages, through affordable housing to attract them. Catchment area is widening due to lack of families.
- As part of the enrichment of the curriculum there are several educational visits but the costs of transport (coach) is a challenge so have to ask for voluntary contributions.

## 10.6 Churches of Tunstall, Hilston and Roos

Strong links with the community for all three churches in the parish.

St Margaret's Church, Hilston – smaller project to make a central point for the community by improving facilities and ensure future of the church. The church is of historical interest and has been bombed and rebuilt.

All Saints Church, Tunstall – important central point in community. Needs heating and disabled access with a new path.

All Saints Church, Roos – social events are well attended and projects such as the restoration of the pipe organ gained much interest. The church has no toilet or kitchen and the bell ringing area needs improvement to make it larger and safer. Architects plans have been drawn up, but funds are needed to complete the project. With development bell ringing could be extended (currently one of few activities for young people in the parish) and the church could host bell ringing meetings. The school could also use the church if facilities were added (toilets).

The historical significance of the church is important. It is a Magna Carta Church and goes back to Barony de Ros. There is evidence of a castle across the road from the church. It is also an architectural example of interest. Tolkien was stationed in Roos during the war and had a strong connection with the church. There is a 'hobbit' like place at the rear of the church that may have inspired his writing. A historical exhibition and links would be of benefit.

Access to the church is via footpaths with two routes possible. The footpath to the church by South End needs resurfacing on a 100m patch (between Cherry Hill Park and Dents Garth).

Parking is an issue when events are run with street parking and parking in 'mucky lane' limited. The lanes around the church are unlit.

Good links with other community groups such as the Woodland Group, School and Camera Club.

All Saints Church, Roos has an active Facebook Page.

## 11. Local Group Consultation

11.1 This section summarises conversations and engagement with local groups and members.

Roos and South Holderness Singers	10yrs+	Roos Memorial Institute	46 members
<p><b>Issues</b></p> <p>The facilities at the Roos Memorial Institute are in general very good.          The Institute does not have a disabled access toilet for wheelchair users          Parking can be difficult          As a mixed community choir open to all, additional male members would improve the musical balance</p>			
<p><b>Members Feedback</b></p> <p>18 members gave feedback about the choir          The majority heard about the group through word of mouth          The main reasons for joining were a love of singing and to make new friends          Positives of the group are socialisation, welcoming atmosphere and inclusion of all, shared interest, experience of singing in different venues, uplifting, learning, raising money, good leadership          Negative comments were few and relate to poor toilet facilities at the church, parking problems</p> <p>The benefits of being in the choir include; improved health and wellbeing, community spirit, removes isolation, improve confidence, getting out the house, friends, helped with grief, uplifting</p>			

Roos Church Bell Ringers	10yrs+	Roos Memorial Institute	26 members
<p><b>Issues</b></p> <p>The ringing gallery is too small for effective teaching and observing given that we are actively teaching children of primary school age          There is no toilet in the church          There is no heating on the ringing gallery - it is bitterly cold in winter          The church has had architects plans drawn up to extend the ringing gallery and install a toilet and small kitchen area. Diocesan permission has been granted but funding has yet to be sourced.</p>			
<p><b>Members Feedback</b></p> <p>12 members gave feedback about bell ringing          The group appears to actively promote the opportunity to join with members citing school, The Rooster, The Central Council for Bell Ringers and friends as how they heard about the group.          The main reasons for joining were the chance to learn something new, family activity, existing ringer, friends.          Positives of the group are learning new things, making friends, close connections with school and church, fun, supportive, local, good leadership, for all ages and abilities, continuing tradition, providing a service.          Negative comments relate to the facilities including the limited space in the ringing gallery, no toilets, no heating, stairs to gallery are dangerous.</p> <p>The benefits of being in the group include; physical activity (strength to ring), learnt a new skill, fun, improved confidence and respect for local village, involvement with the church and village, social interaction</p>			

Roos Football Club	10yrs+	Roos Playing Field/ Withernsea High School	28 members
<p><b>Issues</b></p> <p>The changing rooms are adequate but need updating.</p> <p>The football pitch suffers during periods of sustained rainfall in winter and regularly floods, to enable matches the 4G at Withernsea High School is used when it is available but at a cost to the group.</p> <p>Potential to improve usage and have other teams/clubs use the facilities for the benefit of the whole community.</p> <p>All roles at the club fall to one person and more support is required.</p> <p>Two cricket teams at Roos up and a flying club that used the field have stopped leaving the football club as the primary users of what is a fantastic field when it is at its best. To attract other clubs and groups it needs to offer more with things that interest youngsters like 5-side goals, basketball hoops, skatepark, this also improves support for an all-weather section</p>			
<p><b>Members Feedback</b></p> <p>7 members gave feedback</p> <p>Most members already played football and were with another team or heard about it from other players.</p> <p>The main reasons for joining were for fitness, friendships, improve skills with a good team</p> <p>Positives of the group are benefits the community, fun, good team, good manager, improving game</p> <p>Negative comments relate to the facilities at the playing field; outdated and embarrassing facilities with poor changing rooms and showers, waterlogged pitch, have to travel to Withernsea due to conditions at home ground.</p> <p>The benefits of being in the group include; new friends, new skills, helped socially and mentally</p>			

Tunstall Village Hall Group	10yrs+	Tunstall Village Hall	16 members
<p><b>Issues</b></p> <p>There is no central heating which means the group cannot meet from December through March. Interior decoration is poor with damp marks on ceiling but no point decorating until heating installed</p> <p>Ageing population but need to encourage others to be involved</p>			
<p><b>Members Feedback</b></p> <p>9 members gave feedback</p> <p>There is a great deal of pride in the village and community spirit. Members work to maintain the village hall, church and community garden.</p> <p>The benefits of being in the group include; friendship, shared knowledge, keeping active</p>			

Roos Farmyard Bingo		Roos MI	No membership
<p><b>Issues</b></p> <p>No issues with the facilities or concerns about the group future.</p>			
<p><b>Members Feedback</b></p> <p>21 members gave feedback</p> <p>The majority of members found the group via word of mouth and the noticeboard</p> <p>The key reasons for joining the groups are; social night out, raise money for the village</p> <p>Positive of the group are; fun, meet other people, socialize, raising money for village groups,</p> <p>There were no negative aspects raised.</p> <p>The benefits of being in the group include; widening social circle, catch up on village news, getting out the house, fun,</p>			

Roos Woodland Group	6-10yrs	Members homes AGM Roos MI	15 members
<p><b>Issues</b></p> <p>The Institute is a good venue with adequate parking and facilities are good. Cost is reasonable too. Lack of young able-bodied people supporting the Group, trying to build links with school but focus is on academic subjects. A garden planted at the school was removed to make way for a new building</p> <p>The Group relies very heavily on a few people who are mostly retired and not as strong as they used to be. As a lot of the work we do is physical (i.e. strimming clearing away hedge clippings and planting trees) we need able bodied people. Most young people who do support us are working so getting time from them is difficult. If the few older people give up the group will fold. People think gardening knowledge is needed but all that's required is time.</p> <p>Application for funds for training turned down but benefits the whole community and important for health and safety</p> <p>Community benefit from tidying area, reduces crime and improves pride in village.</p> <p>Costs for insurance and public liability are off putting to a small group and will hinder growth</p> <p>Linked to the Woodland Trust and Northern Forest.</p> <p>Also plant at Hilston and Tunstall.</p> <p>Have a group Facebook page and also promote on the Roos Village Amenities Page.</p> <p>Support other village groups.</p> <p>PC website updated with group details.</p>			
<p><b>Members Feedback</b></p> <p>7 members gave feedback</p> <p>Positives include; being outdoors, pride in area, learning about nature and passing on to children, family activity, community project, meeting new people, gives back to the community and benefits future generations.</p> <p>Negatives includes; Opposition from farmers over hedgerows and orchard. Need a wider group of people who bring different skills.</p> <p>The benefits of being in the group include friendships and socializing, knowledge, being outdoors, links to other groups, encouraging a love of nature to children, learning new skills.</p>			

Roos Crafty Crafters	1-2yrs	Roos MI	19 members
<p><b>Issues</b></p> <p>No issues with the facilities or concerns about the group future.</p> <p>Attracting younger people</p> <p>Wide catchment with members in Burton Pidsea setting up offshoot group</p> <p>Days out linked to crafts, funds go back into trips and items to share within group</p>			
<p><b>Members Feedback</b></p> <p>15 members gave feedback</p> <p>The majority of members found the group via word of mouth and an open day.</p> <p>The key reasons for joining the groups are; to socialize, learn new skills, love of sewing, recently retired, reduce loneliness</p> <p>Positive of the group are; friendly group, trips out, learning and support from others, lovely venue</p> <p>There were no negative aspects raised.</p> <p>The benefits of being in the group include; getting out the house, meeting people, learning new skills, having fun, feeling valued, support from others, friendships</p>			

Roos W. I	10+yrs	Roos MI	31 members
<b>Issues</b> Internet access at the institute would be useful Members from local villages			
<b>Members Feedback</b> None given			

Roos & District Horticultural Society	10+yrs	Roos Playing Fields	9 members
<b>Issues</b> Access to the Playing Field is very bad on show days as it is a one-way road, another passing place half way down the road would be very helpful. Parking on show days is very limited if it is wet as we are unable to park on the grass. The Pavilion is not large enough to hold the shows so we have to put up marquees We have been unable to get a new President for the show during the last year, so the Secretary has had to fulfil these duties. There is no commitment from the village to help get the show ready or pack the show up, but the consensus is they want it to continue but without manpower to erect the marquees this will not be possible.			
<b>Members Feedback</b> Unable to meet with members as no meeting during consultation period.			



## 12. Summary of Issues and Recommendations

- 12.1 This section summarises the evidence from all methods; questionnaires, discussion groups, engagement with local groups and services.
- 12.2 The overall population growth is inline with the county and region, although the mix of age groups shows a growth in the older age groups for the parish, those aged 65 and over accounted for 16% of the parish in 2001 but account for 22% of the parish in 2011. The 30 to 44 age group has declined by 21% when comparing 2011 to 2001.
- 12.3 The parish is an attractive place to live with 20% of respondents migrating into the area in the last five years and 18% migration out of the area mainly for employment and further education. There is some concern that without attracting younger people the parish will become a retirement village. Residents are keen to protect the rural environment and many aspects relate to this.
- 12.4 The household composition shows 46% of households are comprised of two-persons, reflecting the elderly population. While detached homes account for 50% of the housing type and there is very little property available to rent. A third of respondents will need to move in the near future and the main reason cited is to downsize. No specialist housing needs are demanded.
- 12.5 The housing stock needs to be addressed such that there are smaller properties for elderly couples to downsize into and the detached family homes are available to attract young families either through a mortgage or privately renting. The community-led housing options support this approach with self-build being favoured by older residents in two-person households who perhaps wish to build their own smaller property to move into. A community land trust was favoured by 55% of respondents, particularly younger age groups and families, supporting a need for affordable housing. While house prices were only an issue for 11% of respondents this increased to 25% for 18 to 24-year olds and 31% for 25 to 34-year olds who are first time buyers and young families.
- 12.6 The proposed development off Beechwood Views is the greatest concern for the future of the parish. Respondents feel that lodges do not meet the need of the parish and this is supported by the evidence in this needs assessment. The parish plan recommended affordable homes would be built and these would bring children into the village. Beechwood Views is populated by young families with one point of access. There are valid concerns that it would impact on the community spirit as leisure owners would not contribute to the parish. A similar development by the same company does not fit the profile of the parish.

- 12.7 There needs to be a clear vision of who the parish represents, which would then drive decisions on the provision of housing, facilities and activities. The present offering has deficits for all age groups; notably access to facilities for older generations and restrictive housing and clubs for younger age groups. If younger families are to be encouraged to stay in the parish there needs to be a greater provision for both adults and children.
- 12.8 What is most important to all residents is feeling safe and the strong community spirit. This was reflected in the survey, focus groups, clubs and by school children. It is positive that these two factors require least improvement in the parish, although those aged 25 to 34 felt community spirit needed improving, perhaps because this age group experiences most of the issues raised such as accessible housing, employment opportunities and provision for young families. Half of respondents are retired whereas a fifth of respondents who work have to travel more than 20 miles.
- 12.9 Public transport is considered as important by 34% of respondents but 78% feel it needs improvement, this increases to 82% for 65 and over age group. This is of particular concern due to accessing services, especially medical services, outside of the parish and is the main reason given as to what respondents would improve if they could change anything. The removal of a bus to Hull is the greatest concern as buses now only go Withernsea and Hornsea where services are closing. Nearly all (95%) of respondents travel by car as the driver or passenger. Similarly, the loss of services is of concern for the future with respondents fearing the parish will become cut off from other areas. It was suggested the double decker service to Withernsea could use a minibus, this would also improve congestion issues.
- 12.10 Roads and access to road networks is important to 41% with 29% feeling it needs improvement and this was consistent across ages. Improved signage is required to alleviate the traffic/caravans to caravan parks away from smaller roads This is a key issue in Tunstall as the road to the sea is now a dead end. Traffic congestion is a greater issue for those aged 45 and over and particularly those who have lived in the parish over 10 years. This may be because they have noticed the increase in traffic over time.
- 12.11 The increase in cars travelling through and to the parish is an issue. The impact of industrial development has partly attributed to the rise in larger vehicles travelling through rural villages and the development of chicken farms and wind turbines is listed as a future concern not just on traffic levels but as an impact on rural living. There is also a rise in traffic accessing the caravan parks and this brings the issue of caravans trying to turn around in village lanes due to poor signage and increased litter from holidaymakers. Restrictions on vehicle size and speed in key locations should be considered. Hodgson Lane is used as a cut through, speeding vehicles, large

agricultural/industrial vehicles and parking at the junction with Main Street make this dangerous for all particularly as there is no pavement.

12.12 Those that travel to Roos and park in the village are creating issues at the school (at school run times), by the shops in Main Street and near junctions such as Pilmar Lane/Eastfield, Main Street/Hodgson Lane and impacting on verges. Off road parking in Eastfield Estate and Pilmar Lane could be resolved by removing the garages in Eastfield and creating additional disabled parking. The garages present a health and safety issue as the asbestos roofs are flaking and the garages are unused as mobility cars do not fit in. Additional space can be obtained by removing the unused oil storage container. The school have also tried to resolve parking by opening the school field to alleviate issues at key events, but a sustainable solution is required. Parking at the Pavilion could help ease congestion around the school. The impact on verges would be resolved by creating parking which allows traffic to flow. Maintenance of verges would improve visibility around Tower Road, Hilston and B1242 junction and Quaker Road/Aldbrough Road.

12.13 Improvements of pavements is required in Eastfield Estate where resurfacing is necessary and dropped kerbs added to enable residents using mobility aids to move safely and access their homes. South End also requires resurfacing but there is a great demand for a pavement to be added to Rectory Road between Hodgson Lane and Pinfold Lane. There is concern with speeding traffic and poor lighting down Rectory Road and the safety of pedestrians was raised in the survey and discussion groups as well as by clubs using the church. The path could link into the coastal footpaths.

12.14 In Tunstall, coastal erosion and flooding are the greatest concerns with several residents needing relocating in the near future. The Village Hall is the emergency shelter yet is in need of improvements. There is no heating in either the village hall or the church and the hall also needs rewiring. The church also needs disabled access. Plans to locate a defibrillator next to the village telephone box were set back due to the removal of the box with the approval of the parish council. Sand Le Mere has grown from a small holiday park and has several people living there all year, running businesses using commercial vehicles. This puts a strain on parish services such as the GP, school and roads.

12.15 When considering anti-social behaviour, dog mess is the key issue in Roos and hunting is an issue particularly in Owstwick and Hilston. Fly tipping is a problem in Tunstall and Owstwick particularly around the clifftop on the Hilston Road and New Road to Owstwick. The parish council needs to work with Police Services and East Riding of Yorkshire Council to target key areas of littering/fly tipping. The dog walking area is seen as a positive initiative with most dog owners using this and the designated dog bins. However, there needs to be enforcement of dog control to target dog

owners who exercise dogs off the lead and do not keep them off private land/sports field or collect the dog mess.

12.16 There is a positive response to the pubs, shops and services in the parish, with all of these valued and reasons cited to live in the parish. The Roos Arms was raised as supporting younger people and an opportunity for teenagers to play billiards and meet up. The Post Office is also important for banking as the closure of branches in Withernsea and Hedon means nearest branches are in Hull and Beverley and difficult to access (68% cited this as difficult). The opening hours of the Post Office mean it is difficult for working residents to use this option for banking. Online banking is used by many respondents but access to branches is important.

12.17 Health services are cited as important by 65% of respondents, and 38% feel they require improvement. However, 27% of respondents find it difficult to access a GP due to lengthy waiting times and a new appointment system, with some having to travel to Withernsea for urgent attention. There is some concern over residents from caravan sites using the GP service. While the GP is open until 1pm, prescriptions cannot be collected from the pharmacy until 3.30pm meaning two journeys are needed. 54% of respondents find it difficult to access hospital/medical services. Withernsea Hospital has reduced services, but Castle Hill and Hull Royal are a significant drive away and difficult to get to as there is no direct public transport. Some residents have to travel to Cottingham as Withernsea cannot administer pre-med care.

12.18 The current groups/clubs in the parish are well attended and enjoyed. However, although 18% of all respondents feel activities for teenagers are important, 38% feel they need improving (this rises to 75% of 18 to 24-year olds). Facilities for families with children were felt to need improving by 18% of respondents but data is skewed by high number of over 65's responding and rises to 39% of 35 to 44-year olds. Improvement of parks and open spaces is a concern for 15% but skewed by over 55's at 10%, it rises to 25% in the 35-54 age group with 25 to 34 age group at 31%. A key concern for the future of the parish is the lack of activities for teenagers. Only 29% of respondents are satisfied with the facilities/activities for teenagers. Activities suggested for teenagers and children include scouting/guiding groups, a youth club and sports clubs. More sports facilities at the playfield field would increase opportunities for younger age groups.

12.19 Additional groups/clubs include those for men, families and sports clubs plus more clubs at weekend for those who work. Clubs to consider are exercise groups, such as yoga and aerobics, for all age groups. It was noted that The Pavilion has a spring floor ideal for yoga. Playgroups/coffee mornings could coincide with the school runs to give parents and young children time to engage, this would also build links with the school who currently run several events with parents in school.

- 12.20 Key to the success of all clubs is the leadership and more volunteers are required to run clubs. This has meant the loss of previously successful clubs such as the parish youth club, Duke of Edinburgh, Guiding groups, Roos Young Farmers Club. An example cited in discussion groups is the successful Bell Ringing Club which has attracted several young members due to efficient and enthusiastic leadership. The parish council could lead a recruitment drive as well as supporting groups with health and safety, safeguarding and administration training sessions that put many people off getting involved. The feedback from members of all groups shows the social, health and mental wellbeing benefits of attending groups as well as the benefit to the community through fund raising and bringing people together.
- 12.21 Although the Play Park in Roos is considered satisfactory more equipment is required to keep children occupied for longer.
- 12.22 The playing field has great potential for providing more activities for all age groups. Adding more trees would improve drainage as the field is often waterlogged. Adding hardstanding and all-weather courts for netball, tennis, basketball etc would increase usage and attract users from a wider area.
- 12.23 The pavilion is also seen as a positive aspect to the parish but underutilised and requiring attention. Improvements include repairing the access road and adding lighting and CCTV, a one-way system would also help traffic flow. Changing facilities for ladies is required as well as disabled access to the building and baby changing facilities.
- 12.24 There is no disabled access toilet at the Memorial Institute. All Saints Church in Roos needs a toilet, small kitchen area and extended ringing gallery to support wider use and the growing bell ringing group currently using the rather small and dangerous gallery. A smaller project to ensure the survival of St Margaret's in Hilston has also been drawn up. All of these projects require funding.
- 12.25 Although 81% of respondents feel well informed about what is happening, communication is an issue across all villages and age groups in relation to certain topics and in some locations, such as 47% of Owstwick respondents feel not well informed/not informed at all about what is happening in their village. The Rooster is the main method of communication viewed by 98% of respondents, however this falls to 93% in Owstwick and may explain why residents there feel less informed. Improved communication about groups would help raise awareness, by updating the club pages on the council website, promoting in The Rooster and sharing details from page73. Improved communication about location of facilities would also be beneficial as, several respondents do not know where open spaces/parks are. Use of noticeboards in all villages should be encouraged and locations of boards shared with all clubs and services.

12.26 The Roos Village Amenities Facebook page is popular (50% of respondents view this) but has evolved from its initial purpose. Improvements are required to the name to encompass the parish and include all villages and groups should be encouraged to post regularly. Comments from the survey and discussion groups suggest that selling posts have become too prevalent and should be reduced. Some use is made of the 'Next Door' application although again, awareness is low. All methods of communication should be promoted to raise awareness of options such as Facebook pages. Promoting the online version of The Rooster increases access for those who preferred it to be emailed or have not received the hard copy. Similarly, all methods should link to each other to provide a co-ordinated approach.

12.27 The Parish Council website is only viewed by a fifth of respondents therefore council issues need to be communicated via additional methods. The website needs to be updated on several pages if more users are to be encouraged. A review of parish council representation and roles is recommended to ensure all villages are considered in decisions and a consistent, transparent approach is applied. The council should provide regular updates and opportunities for engagement through social media feeds on the website, a dedicated parish council Facebook page which links to other pages and circulation of meetings/issues.

12.28 Residents would like to be more involved in decision making processes, with several comments in the survey, discussion groups and clubs noting that some decisions were made by the parish council without engaging the community. This is of particular concern in Tunstall due to previous decisions involving the removal of the BT telephone box, broadband installation and wind turbines. Comments from discussion groups noted that raising issues at council meetings was not ideal as the public can only speak at the end of the meeting after decisions have been made. Circulating issues for discussion (including a draft meeting agenda) to Tunstall PCC, clubs and key services would allow for a wider input. Minutes are a month out of date when they appear in The Rooster, circulating by additional methods as well as providing key dates for project actions, would be beneficial to enable people to respond prior to the circulation of the minutes.

12.29 Broadband is too slow for 28% of respondents, however this is a subjective topic and seems better in some areas of the parish than others. Mobile phone networks are poor for 41% of respondents particularly in some areas. The preferred mobile provider is EE although Vodafone users were most satisfied with coverage.

12.30 The Parish has a rich and interesting history which could be used to build the community by educating younger generations via a history trail or similar.

## Appendix A – Profile of Parish and Respondents

Questionnaire		Census 2011	
Counts	%	Counts	%

Gender	Age 18+		Age 16+	
Male	113	41%	445	49%
Female	161	59%	461	51%

274

Age (age 18+)				
18-24	4	2%	67	6%
25-44	36	13%	218	19%
45-64	107	37%	412	35%
65+	135	48%	261	22%

282

958

Style of housing				
Detached	140	50%	294	59%
Semi-detached	38	14%	138	28%
Terraced	13	5%	56	11%
Bungalow	83	30%	*	*
Flat/maisonette/apartment	0	0%	2	0%
Other	6	2%	11	2%

89

501

# bungalows are included in detached/semi/terrace houses

Tenure of housing				
Owned outright	170	60%	222	44%
Owned with mortgage	68	24%	186	37%
Rent from Housing Association	19	7%	47	9%
Rent privately	13	5%	34	7%
In shared accommodation	11	4%	10	2%

281

490

## Appendix B – Tables of counts

Population	2001			2011			Inc/Dec		
	Roos	ERYC	Yorks & Humber	Roos	ERYC	Yorks & Humber	Parish	County	Region
All usual residents	1,113	314,113	4,964,833	1,168	334,179	5,283,733	5%	6%	6%
Age 0 to 4	48	16,034	292,030	49	16,400	328,447	2%	2%	12%
Age 5 to 7	33	10,876	188,984	39	9,990	182,818	18%	-8%	-3%
Age 8 to 9	27	7,862	132,970	22	6,640	114,657	-19%	-16%	-14%
Age 10 to 14	74	20,208	336,487	59	18,625	306,096	-20%	-8%	-9%
Age 15	26	4,068	65,077	8	4,191	65,774	-69%	3%	1%
Age 16 to 17	31	7,774	127,281	33	8,229	130,943	6%	6%	3%
Age 18 to 19	23	7,347	127,629	27	7,976	151,928	17%	9%	19%
Age 20 to 24	42	13,455	303,906	40	15,779	382,679	-5%	17%	26%
Age 25 to 29	29	15,770	309,055	46	15,073	347,304	59%	-4%	12%
Age 30 to 44	219	66,382	1,094,671	172	60,345	1,042,121	-21%	-9%	-5%
Age 45 to 59	289	68,211	940,192	307	72,406	1,031,066	6%	6%	10%
Age 60 to 64	89	18,291	247,900	105	27,070	325,329	18%	48%	31%
Age 65 to 74	104	31,294	423,697	176	38,716	463,849	69%	24%	9%
Age 75 to 84	55	19,680	280,090	71	23,720	296,421	29%	21%	6%
Age 85 to 89	16	4,561	63,597	10	5,947	75,868	-38%	30%	19%
Age 90 and over	8	2,300	31,267	4	3,072	38,433	-50%	34%	23%

Tenure	2001			2011			inc/dec		
	Roos	County	Region	Roos	County	Region	Roos	County	Region
All households	464	131,084	2,064,748	501	143,032	2,224,059	8%	9%	8%
Owned outright	189	46,272	589,026	222	56,140	681,492	17%	21%	16%
Owned with a mortgage	193	56,322	797,360	186	51,566	744,071	-4%	-8%	-7%
Rent from HA/council	39	13,936	434,176	47	13,028	402,653	21%	-7%	-7%
Private rented	25	9,821	162,935	34	19,648	353,448	36%	100%	117%
Living with parents/relatives	15	4,333	71,742	10	2,217	32,758	-33%	-49%	-54%

Tenure	2001			2011			inc/dec		
	Roos	County	Region	Roos	County	Region	Roos	County	Region
All households	464	131,084	2,064,748	501	143,032	2,224,059			
Owned outright	41%	35%	29%	44%	39%	31%			
Owned with a mortgage	42%	43%	39%	37%	36%	33%			
Rent from HA/council	8%	11%	21%	9%	9%	18%			
Private rented	5%	7%	8%	7%	14%	16%			
Living with parents/relatives	3%	3%	3%	2%	2%	1%			



## Appendix C – List of Local Community Groups & Clubs

Group	Meets	Where	Notes
Roos Bell Ringers	Every Tues 7.30-9pm	All Saints Church, Roos	All ages welcome, lots of younger members from the primary school.
Roos Village Amenities Association	As required	Pavilion	This is an umbrella group representing all the sports and recreation groups.
Tunstall Village Hall Group	Every weds 2.30pm	Tunstall Village Hall	Tunstall residents as well as friends and family outside of the village, get together to discuss/plan events and functions in the village hall and maintain the community garden. Works closely with and supports All Saints Tunstall PCC
Roos W.I.	1 <sup>st</sup> Weds 7.30pm	Roos MI	Members welcome from all local villages
Roos Woodland Group <a href="https://www.facebook.com/groups/RoosWood/">https://www.facebook.com/groups/RoosWood/</a>	Meet quarterly but regular events		Linking to woodland trust with northern forest. Planting trees and replace hedges. Community orchard. No gardening skills needed.
Roos & District Horticultural Society	6 mtgs per year 2 shows	Pavilion	Run shows and fundraising event for village.
Roos & District Camera Club	2 <sup>nd</sup> & 3 <sup>rd</sup> Weds	Roos MI	
Roos Whist	1 <sup>st</sup> , 3 <sup>rd</sup> & 4 <sup>th</sup> Fridays 7pm	Roos MI	Open to all. Raising money for the Institute.
Farmyard Bingo	2 <sup>nd</sup> Tuesday 7.30 start	Roos MI	No membership, all welcome to drop-in. Prizes are all meat – from local butcher. Monies raised to go local causes.
Roos and South Holderness Choir	Every Thurs 7pm-9pm	Roos MI	Long established, award winning choir. All ages.
Roos Crafty Crafters	Tues 1-4pm	Roos MI	Craftwork group. Quilting, sewing, knitting, company and coffee. All abilities welcome.
Roos Football Club	Play Sat Train Tues 7-8pm in winter at Withernsea	Pavilion and Withernsea High School	Men's (open age)
Roos Tai Chi	Weds	Pavilion	